

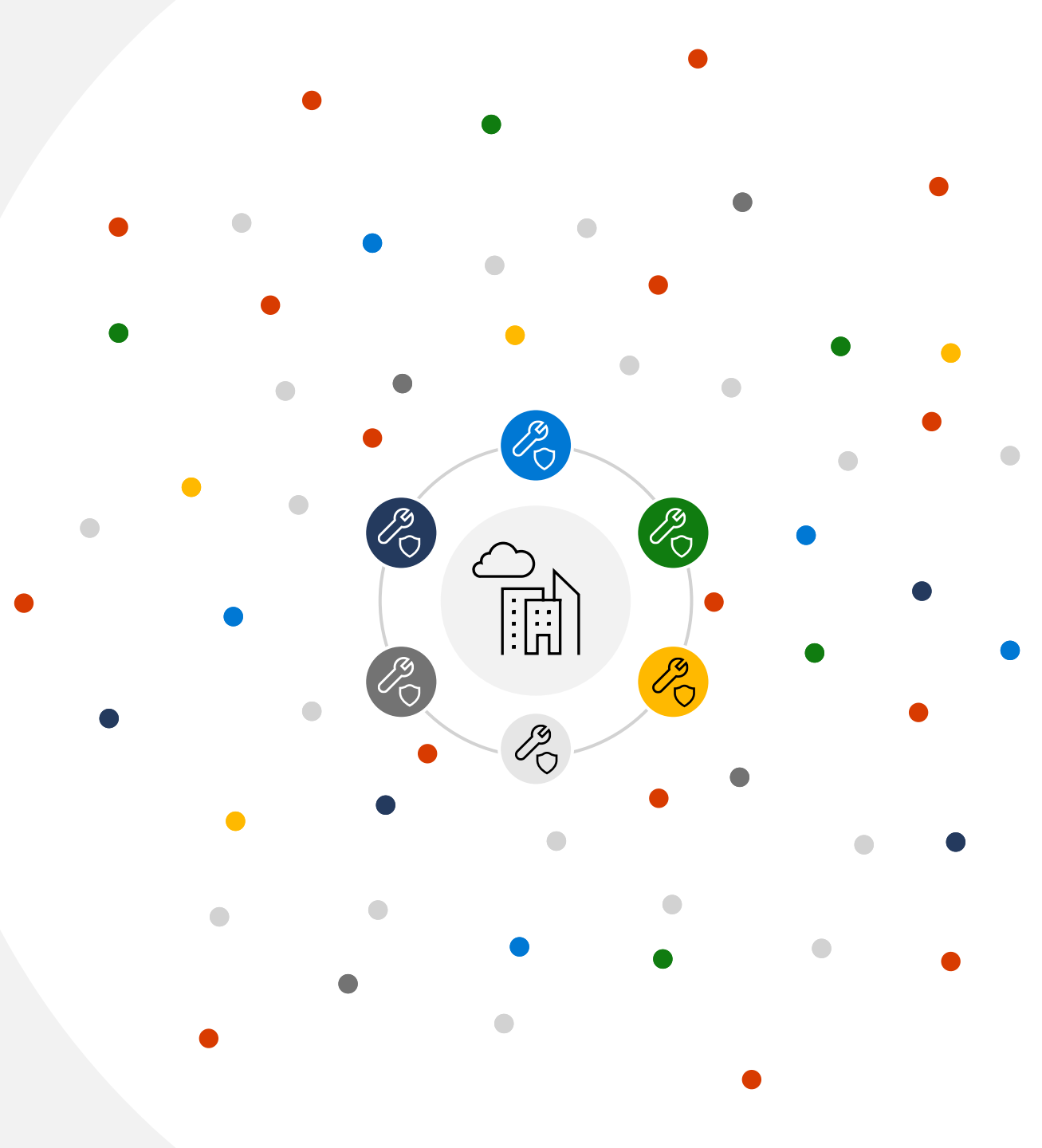
# Microsoft Entra

Secure access for a connected world



# Today's digital landscape and its challenges

- » Rapid expansion of diverse access points
- » Increasing volume and sophistication of attacks
- » Overlapping identity and access security tools





# What is Microsoft Entra

Microsoft Entra is a product family name for Microsoft's identity and access solutions.

It is not a replacement of Azure Active Directory (Azure AD). Azure AD is our hero identity solution and part of Microsoft Entra.

We introduced a new name because we expanded in several new categories and needed a name to convey modern access security across broad range of products.

# Microsoft Entra

Secure access for a connected world.



Azure  
Active Directory



Microsoft Entra  
Permissions Management



Microsoft Entra  
Verified ID



Microsoft Entra  
Identity Governance



Microsoft Entra  
Workload Identities



## » Protect access to any app or resource

Safeguard your organization by protecting access to every app and every resource for every user.

## » Secure and verify every identity

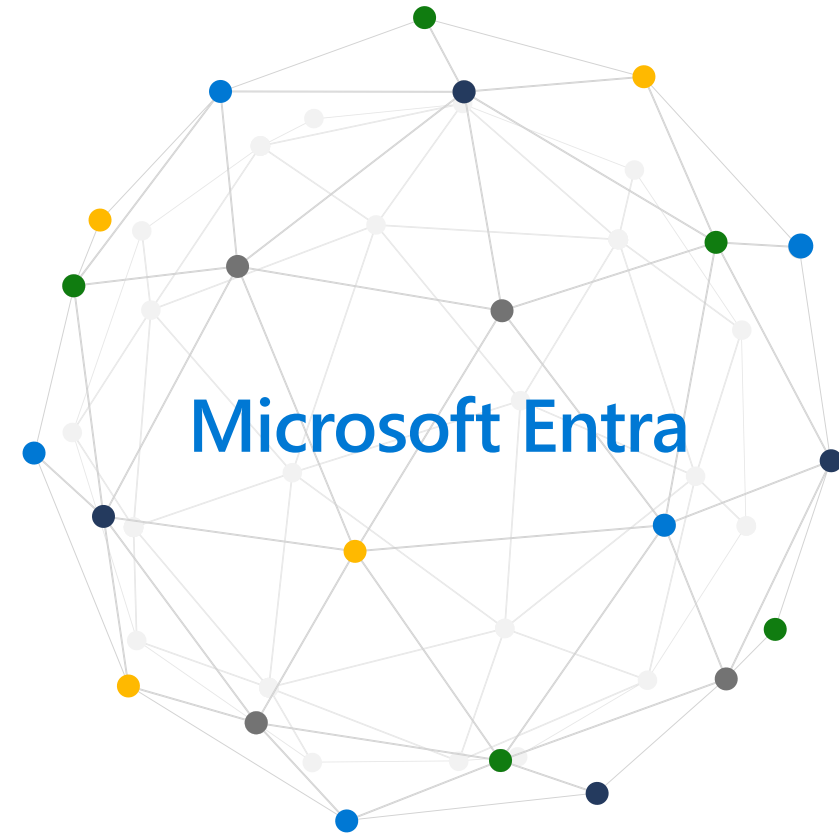
Effectively secure every identity including employees, customers, partners, apps, devices, and workloads across every environment.

## » Provide only necessary access

Discover and right-size permissions, manage access lifecycles, and ensure least privilege access for any identity.

## » Simplify the experience

Keep your users productive with simple sign-in experiences, intelligent security, and unified administration.



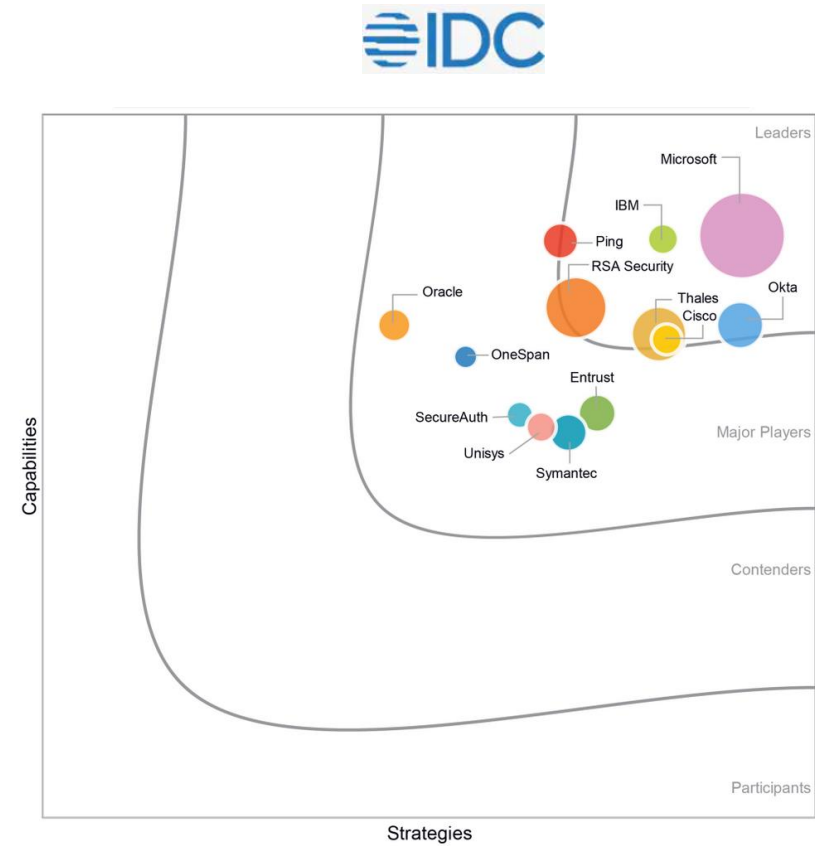
Secure access for a connected world.

# Microsoft Entra

Microsoft - Consistently recognized as a Leader by industry analysts



Source: Gartner Magic Quadrant for Access Management, November 2022



Source: IDC MarketScape Worldwide Advanced Authentication for Identity Security, 2021

# Microsoft Entra

Secure access for a connected world.



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Microsoft Entra  
Permissions Management



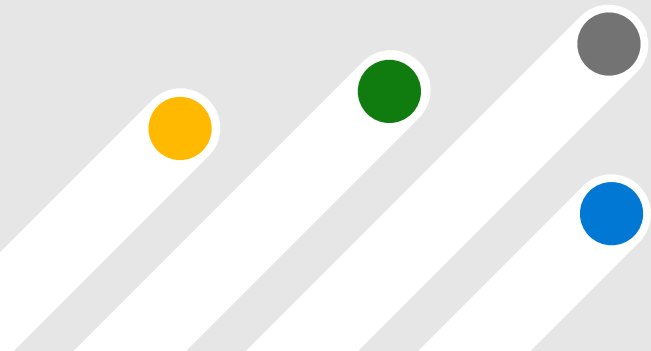
Microsoft Entra  
Verified ID



Microsoft Entra  
Identity Governance

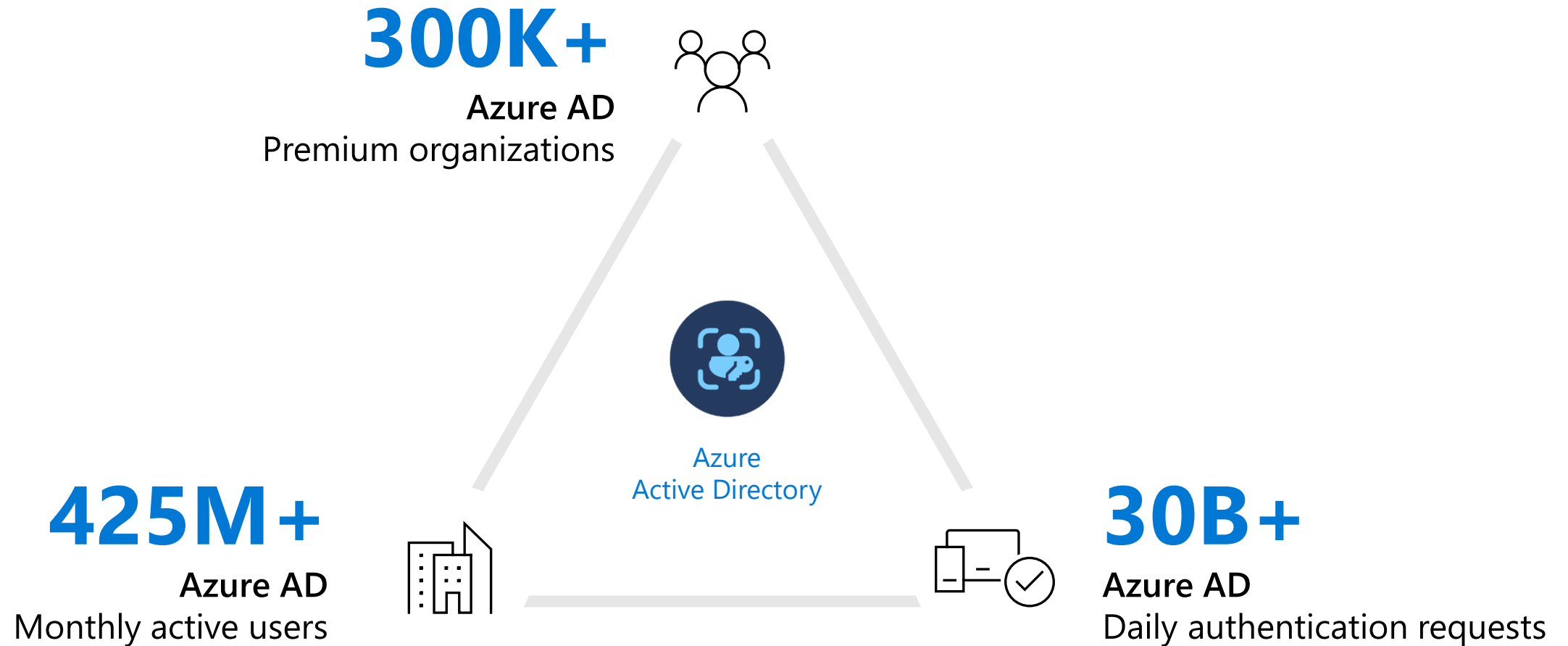


Microsoft Entra  
Workload Identities



# Azure AD - the world's largest cloud identity service

Thousands of organizations, millions of active users, billions of daily requests



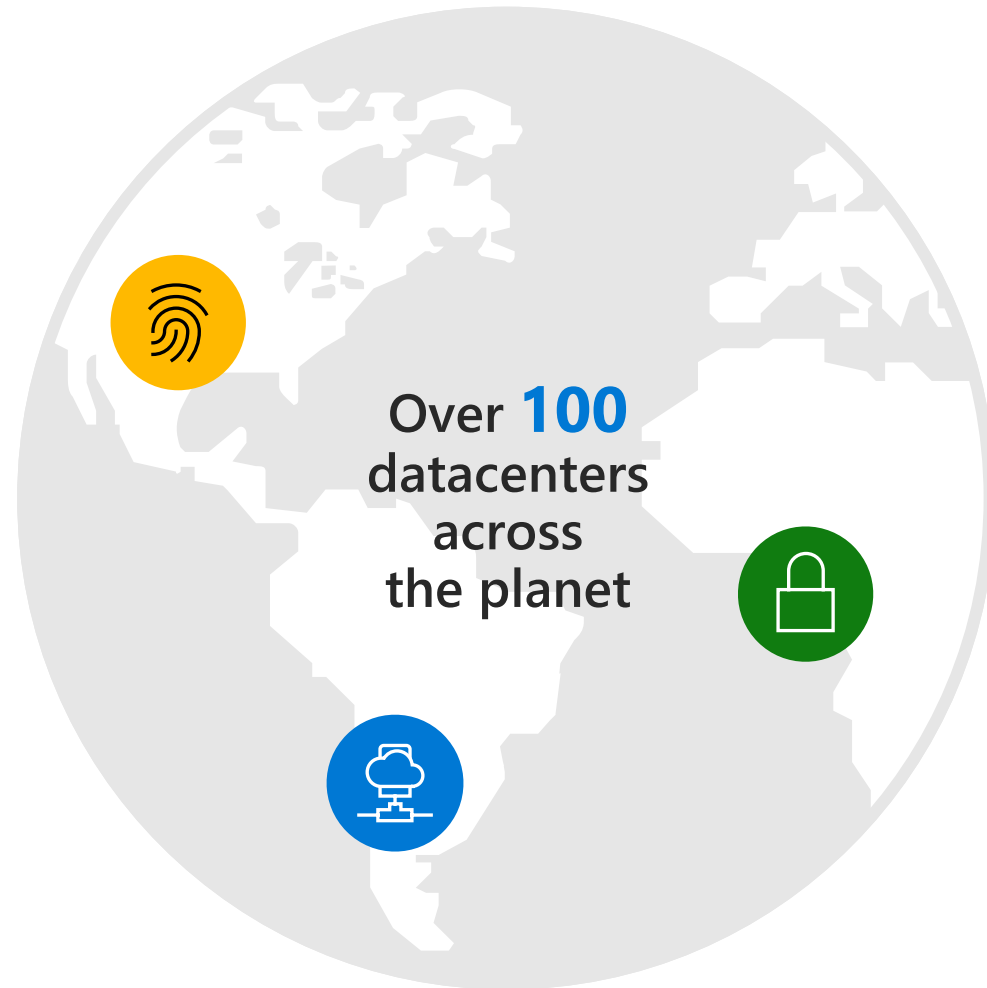


# Engineered for availability and security

Cloud-native, hyper-scale, multi-tenant architecture

Each **physical datacenter** protected with world-class, multi-layered protection, and engineered for maximum availability

**Global cloud infrastructure** with secure hardware and data segregation



**99.99%**

New Azure AD  
Service Level Agreement  
(in effect from April 1<sup>st</sup>, 2021)

Secured with cutting-edge **operational security**

- Restricted access
- 24x7 monitoring
- Global security experts

# Open and interoperable ecosystem

## Passwordless Authentication

ensurity yubico THALES



AUTHENTREND



## Human Capital Management

workday. Aquera

successfactors™  
An SAP Company

## Pre-integrated SSO and user provisioning

zendesk



now.

ATLASSIAN



## Identity Governance



N8IDENTITY



## Secure Hybrid Access



CITRIX®



## Identity Verification



jumio.



# Azure Active Directory

Protect your users, apps, workloads, and devices.

Secure adaptive access



Seamless user experiences

Unified identity management

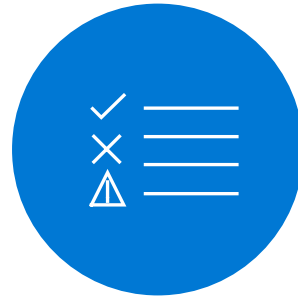


# Secure adaptive access

Protect access to resources and data with strong authentication and risk-based access policies



User-friendly multifactor authentication (MFA) support



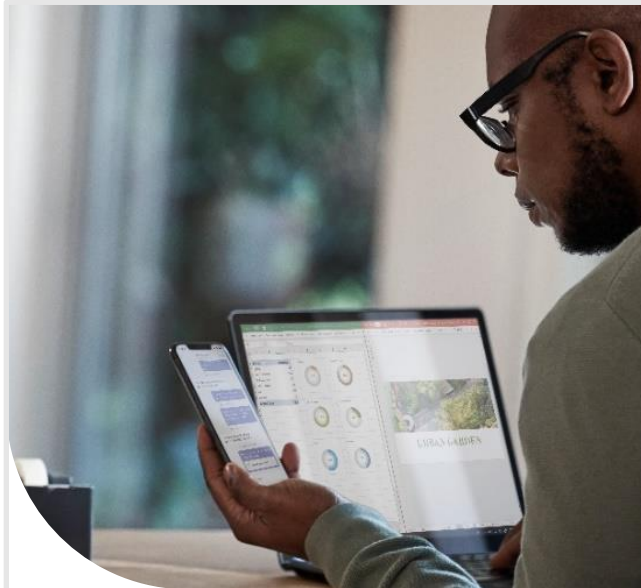
Configurable Conditional Access policies based on context and risk assessment



User and entity behavior analytics (UEBA) to automatically protect against identity compromise

# Multi-factor authentication

Verify user identities with strong authentication



We support a **broad range of multi-factor authentication options**

Including passwordless technology



Microsoft Authenticator



Windows Hello



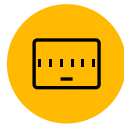
FIDO2 Security key



Biometrics



Push Notification



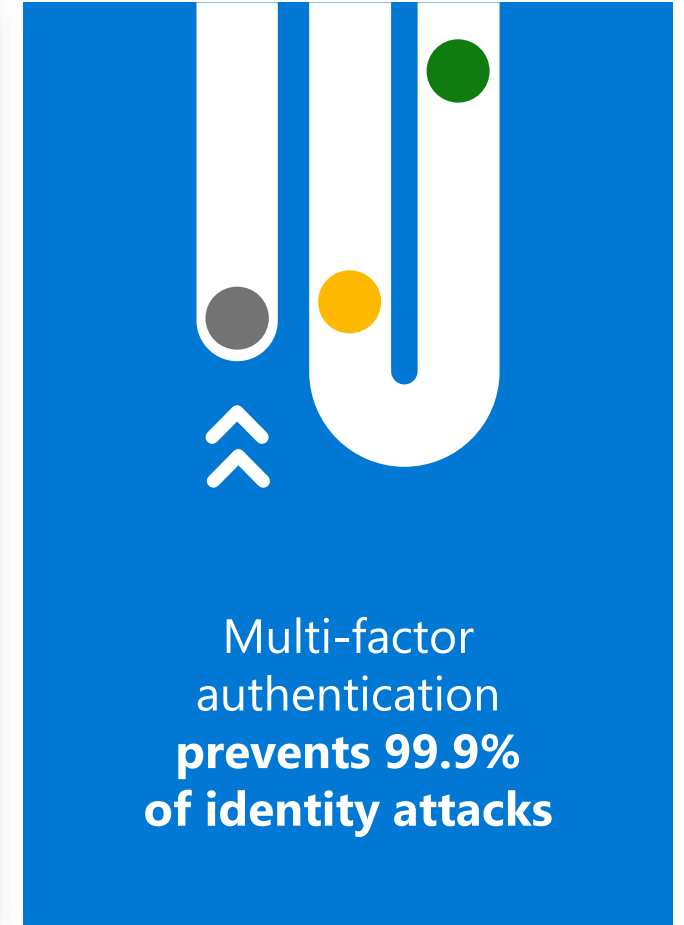
Soft Tokens OTP



Hard Tokens OTP



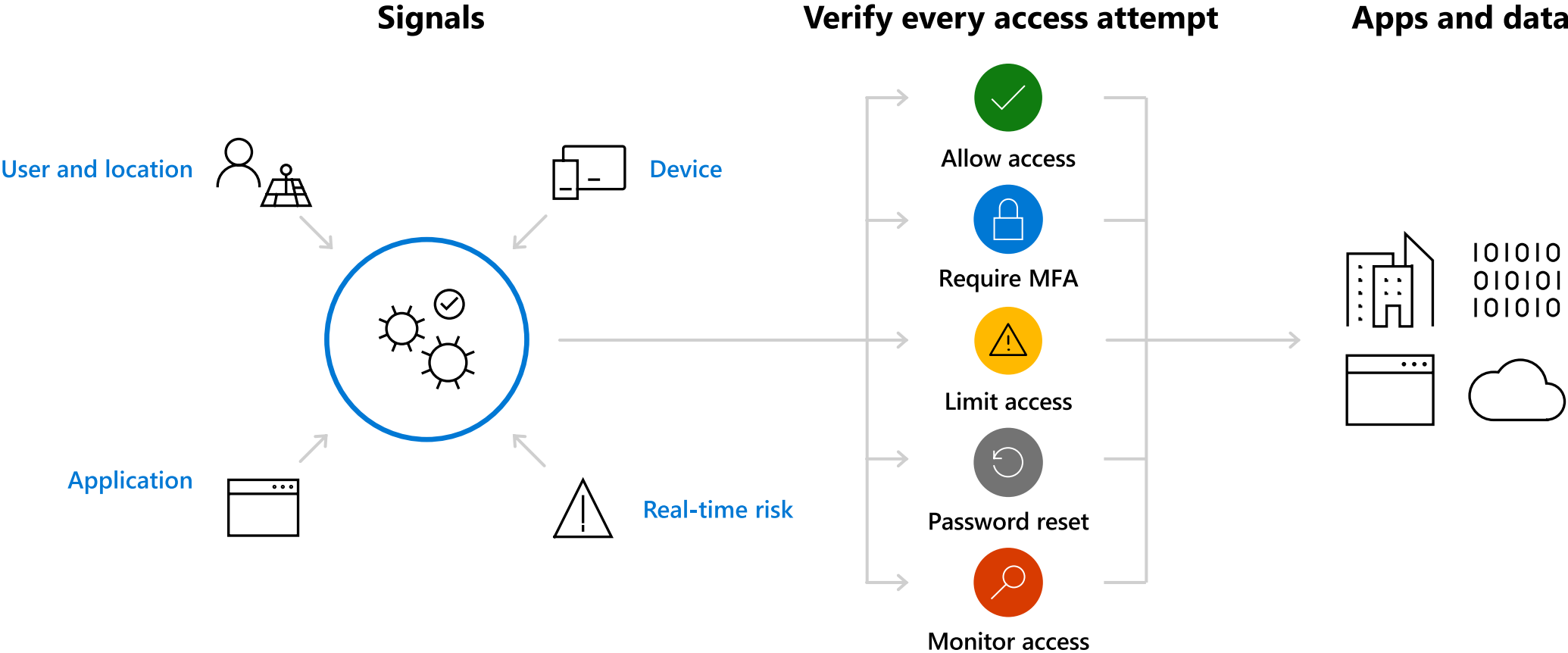
SMS, Voice



Multi-factor authentication prevents **99.9%** of identity attacks

# Protect resources with Conditional Access

Enable Zero Trust with strong authentication and adaptive policies



# Identity protection

Intelligently detect and respond to compromised accounts



Enhanced logging



Threat alerts



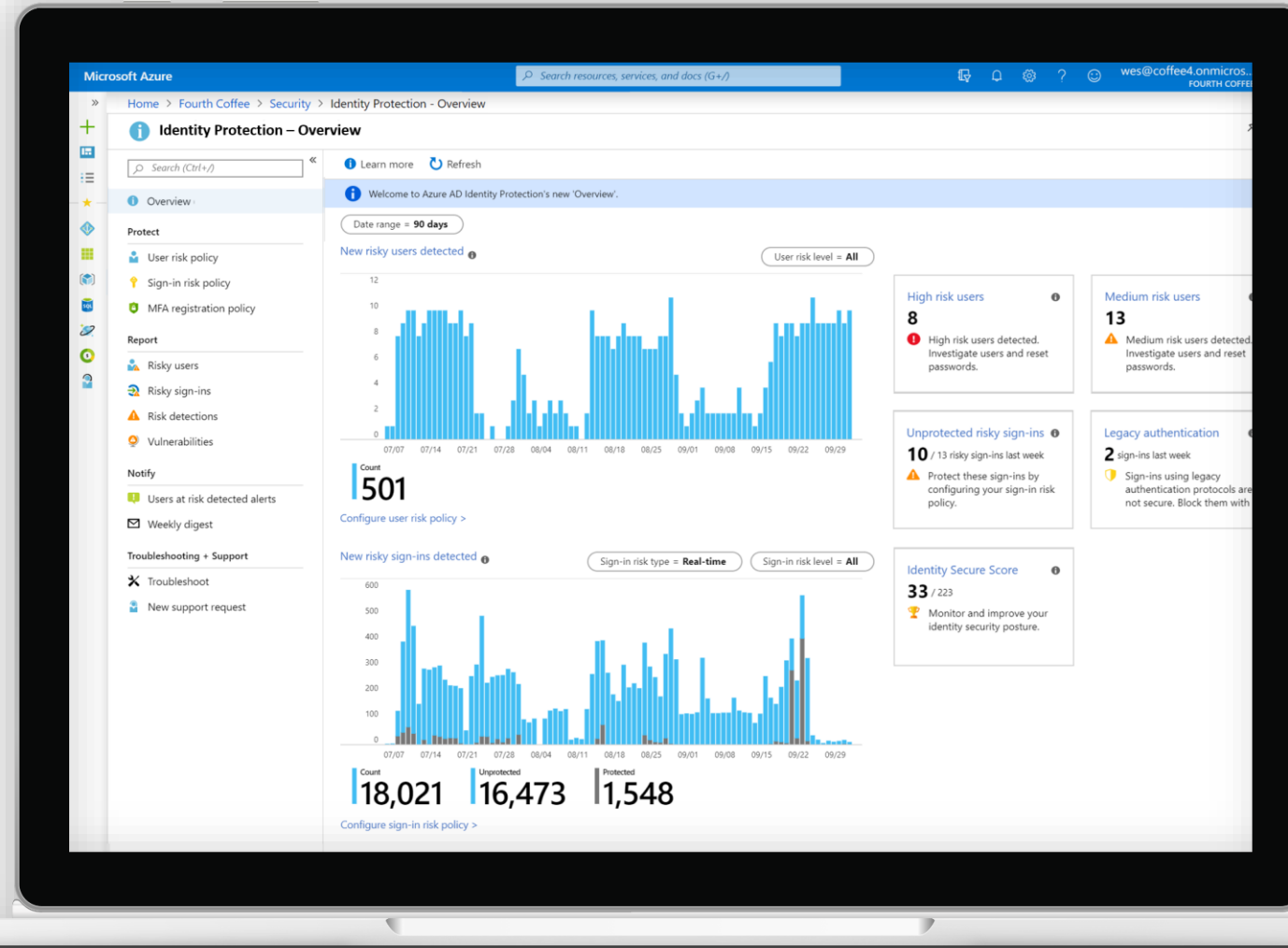
Risk scores



Sign-in reports



Privileged access insights



# Azure Active Directory

Protect your users, apps, workloads, and devices.

Secure adaptive access

---

Seamless user experiences



Unified identity management

---





# Seamless user experiences

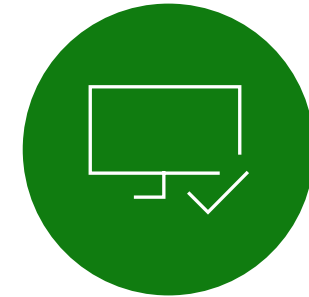
Provides an easy, fast sign in experience to keep your users productive, reduce time managing passwords, and increase end user productivity



Single sign-on (SSO) for any user type and any app



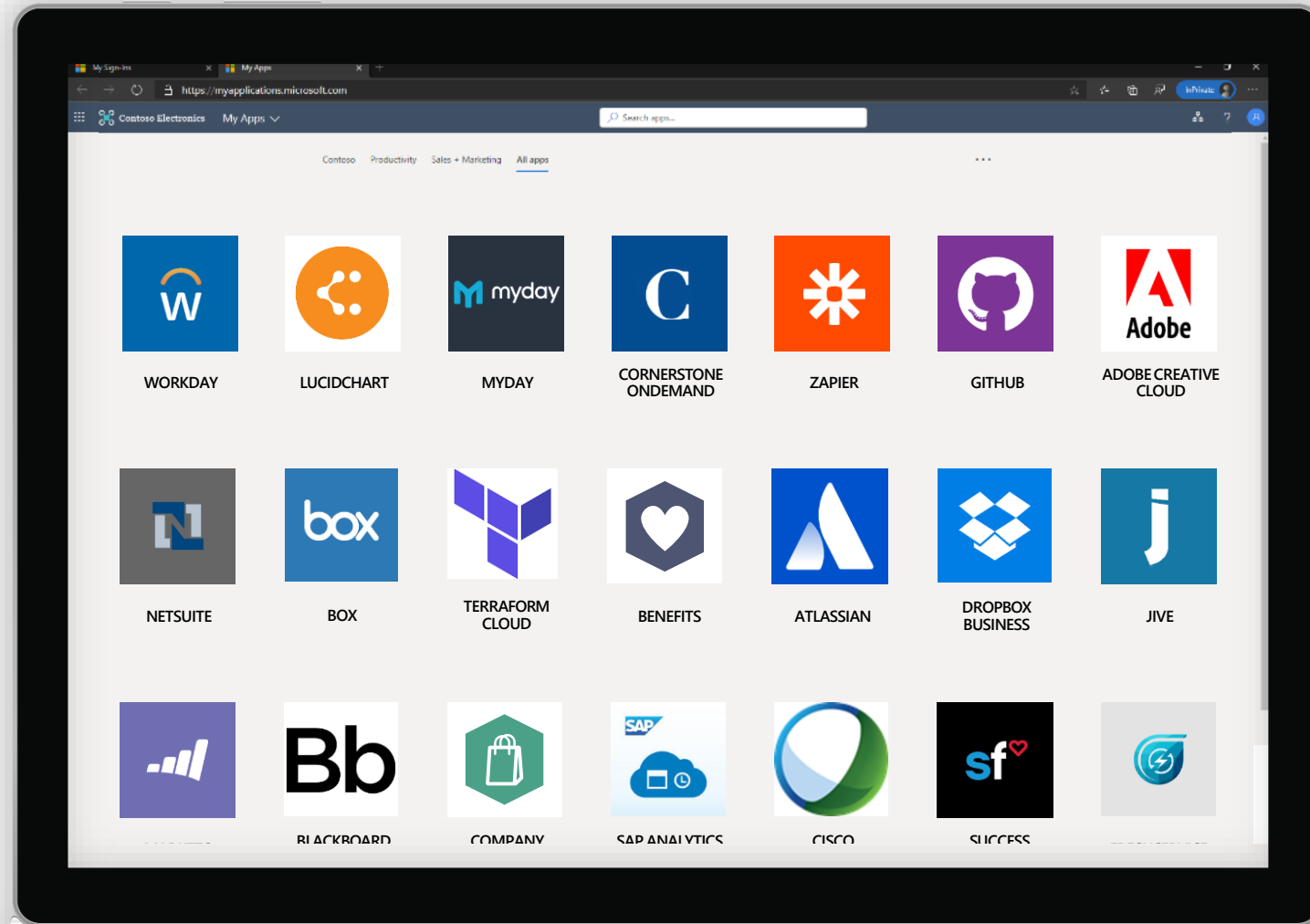
End user self-service portal to discover and launch applications, request access, and manage profile



Convenient, phishing resistant passwordless credentials

# Enable seamless user experience with single sign-on

SSO access to popular SaaS apps, on-premises and custom-built apps on any cloud, for any user type, and any identity



# Enable employees to manage their own identity

Simplify access to resources and self-service to keep your users productive and minimize IT friction

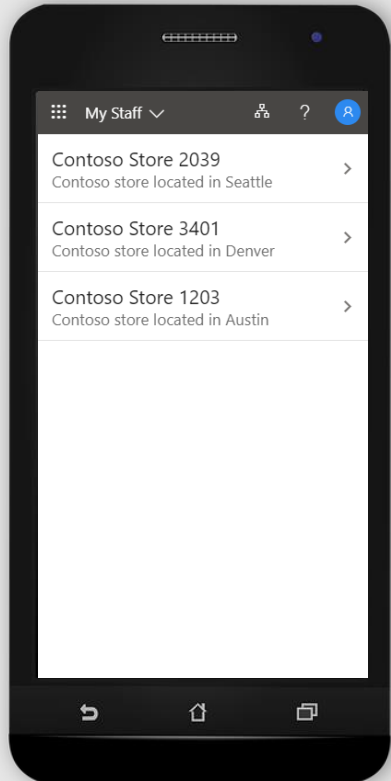
- Centralized application launch and discovery portal
- User account management and self-service password reset
- Detect and report risky sign-in behavior

Azure AD can help IT reduce help-desk calls for password resets by up to 75%

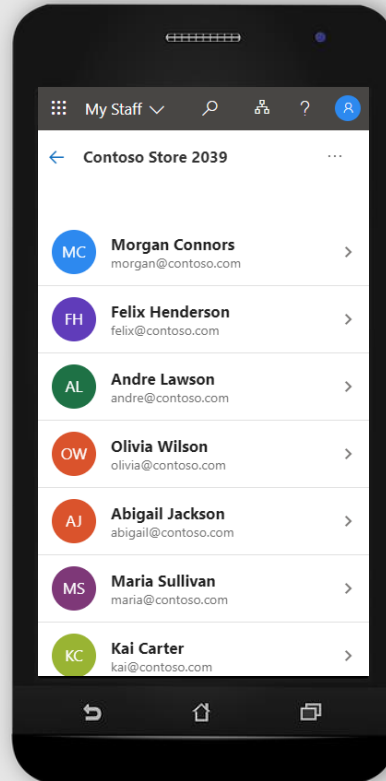


# Empower Frontline Managers and Workers

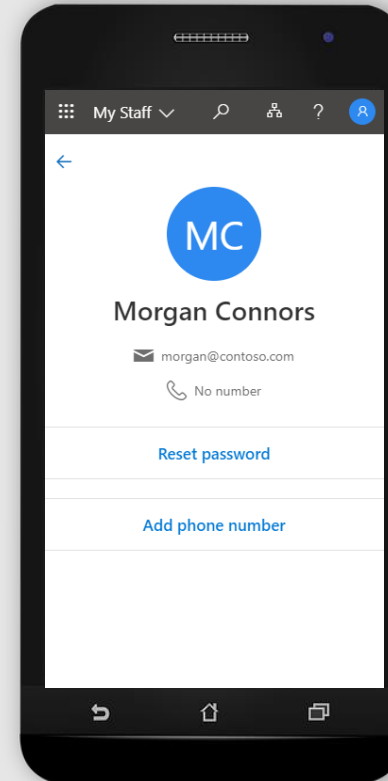
Delegated user management for Frontline Managers



Manage multiple teams



View your team members



Manage passwords and phone numbers

# Changing the game with passwordless

Make sign-in even more seamless and secure



**Windows Hello**



**Microsoft Authenticator**



**FIDO2 Security Keys**

Passwordless  
Momentum

**200M+**

**Active  
passwordless users**



# Azure Active Directory

Protect your users, apps, workloads, and devices.

Secure adaptive access

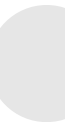
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Seamless user experiences

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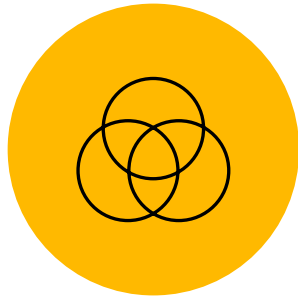
Unified identity management

---



# Unified identity management

Manage all your identities and access to all your applications in a central location for cloud and on-premises to improve visibility and control



Provide a common identity for your users and manage your hybrid identity from the cloud



Connect any app in any cloud or datacenter across your hybrid environment

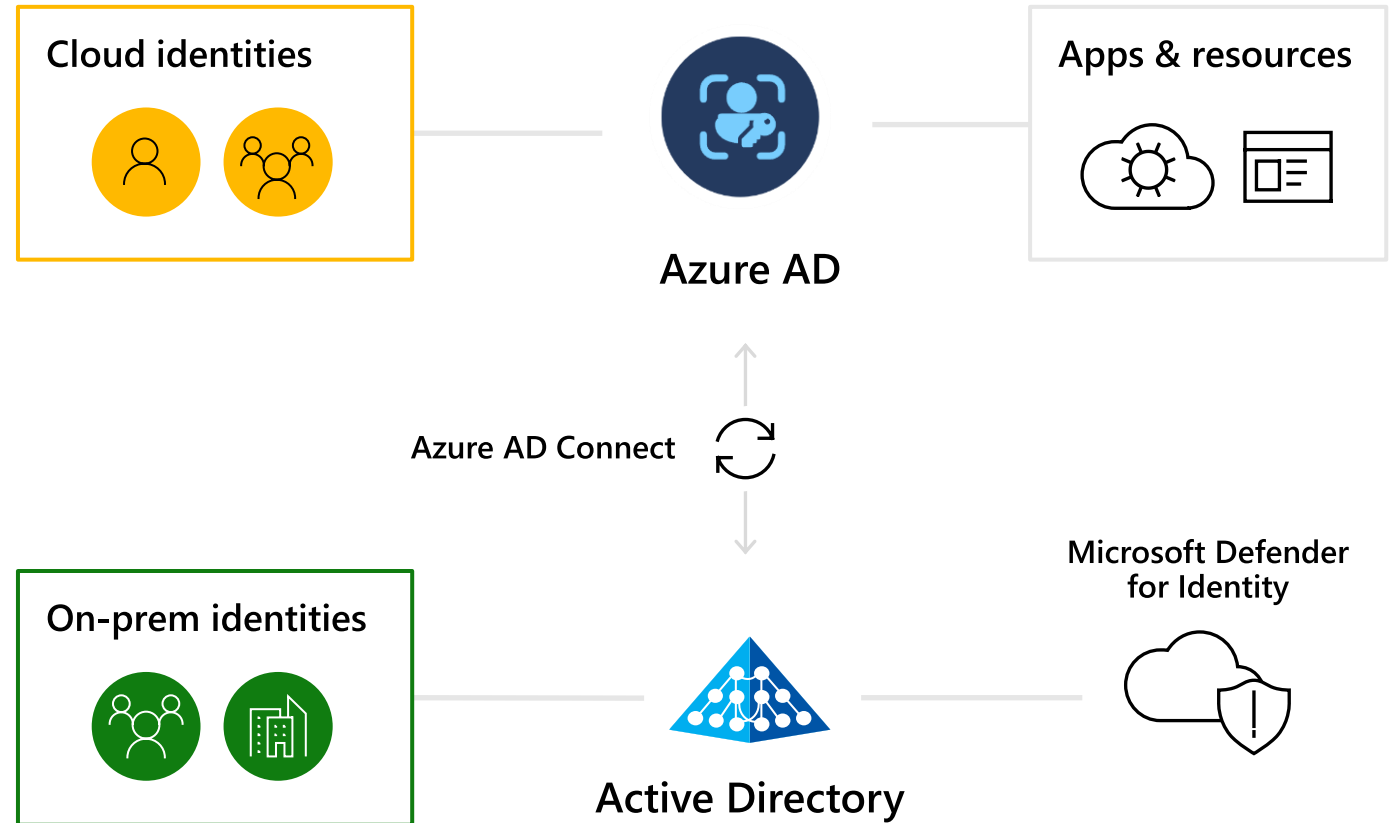


Efficient identity management and administration for employees, partners, and customers

# Provide a common identity for your users

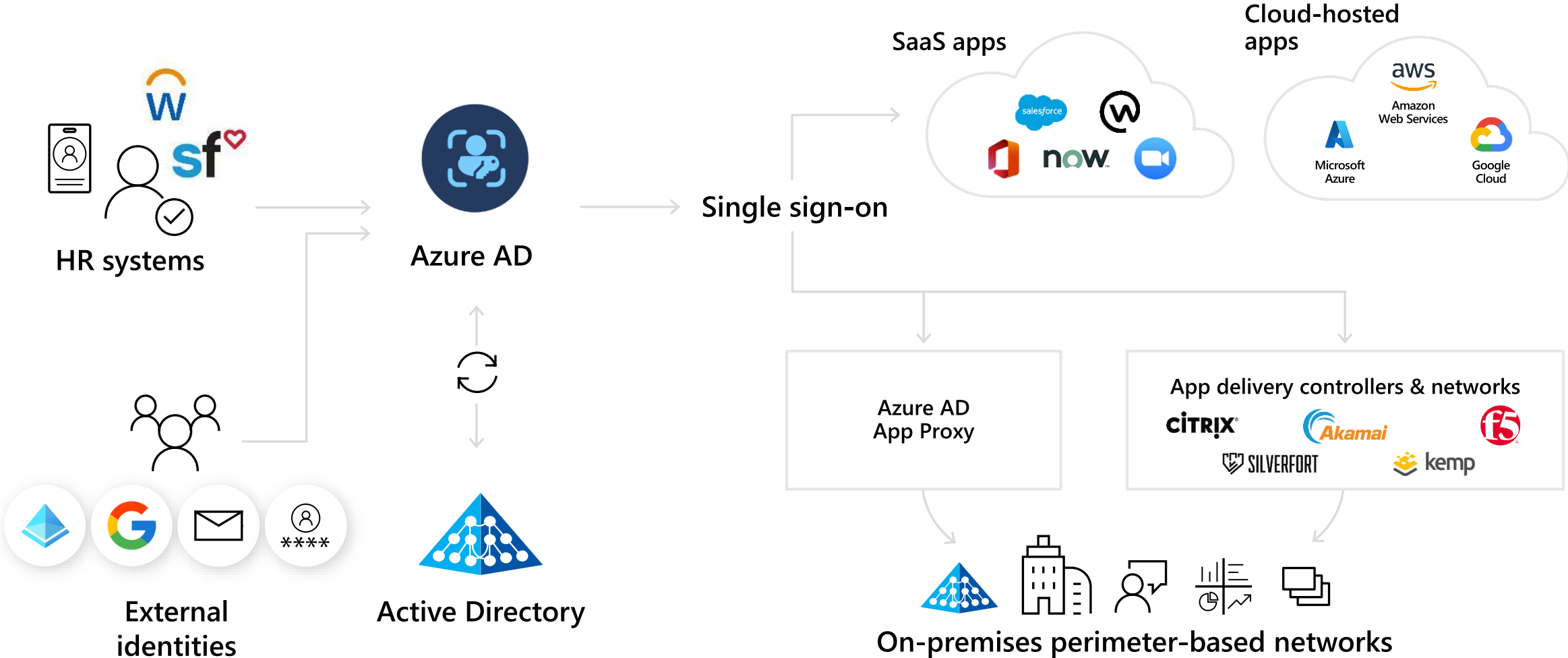
Manage your hybrid identity from the cloud for greater security and control

- Sync identities with Azure AD Connect so users gain a common identity for access to resources no matter where they are
- Embrace cloud authentication and upgrade from AD FS, reducing your on-premises footprint
- Identify & resolve vulnerabilities and assess threats efficiently with Microsoft Defender for Identity and advanced protection with Azure AD



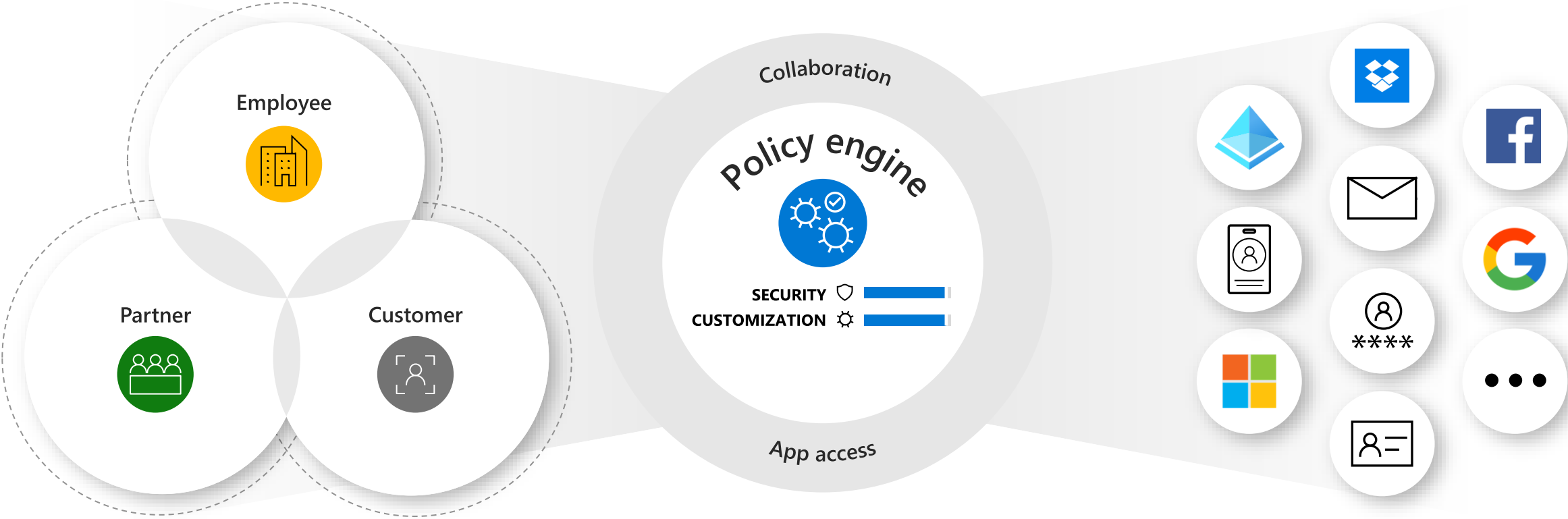


# Connect your workforce to any app



# Efficiently manage external identities

Grant secure access to your employees, partners, and customers and facilitate B2B collaboration



# Microsoft Entra

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Azure  
Active Directory



Microsoft Entra  
Permissions Management



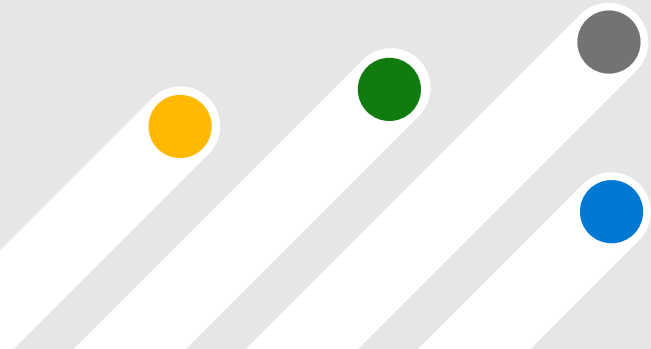
Microsoft Entra  
Verified ID



Microsoft Entra  
Identity Governance



Microsoft Entra  
Workload Identities



# Multicloud adoption brings new permission challenges



**Exponential growth** of identities, machines, functions, and scripts operating in the cloud infrastructure



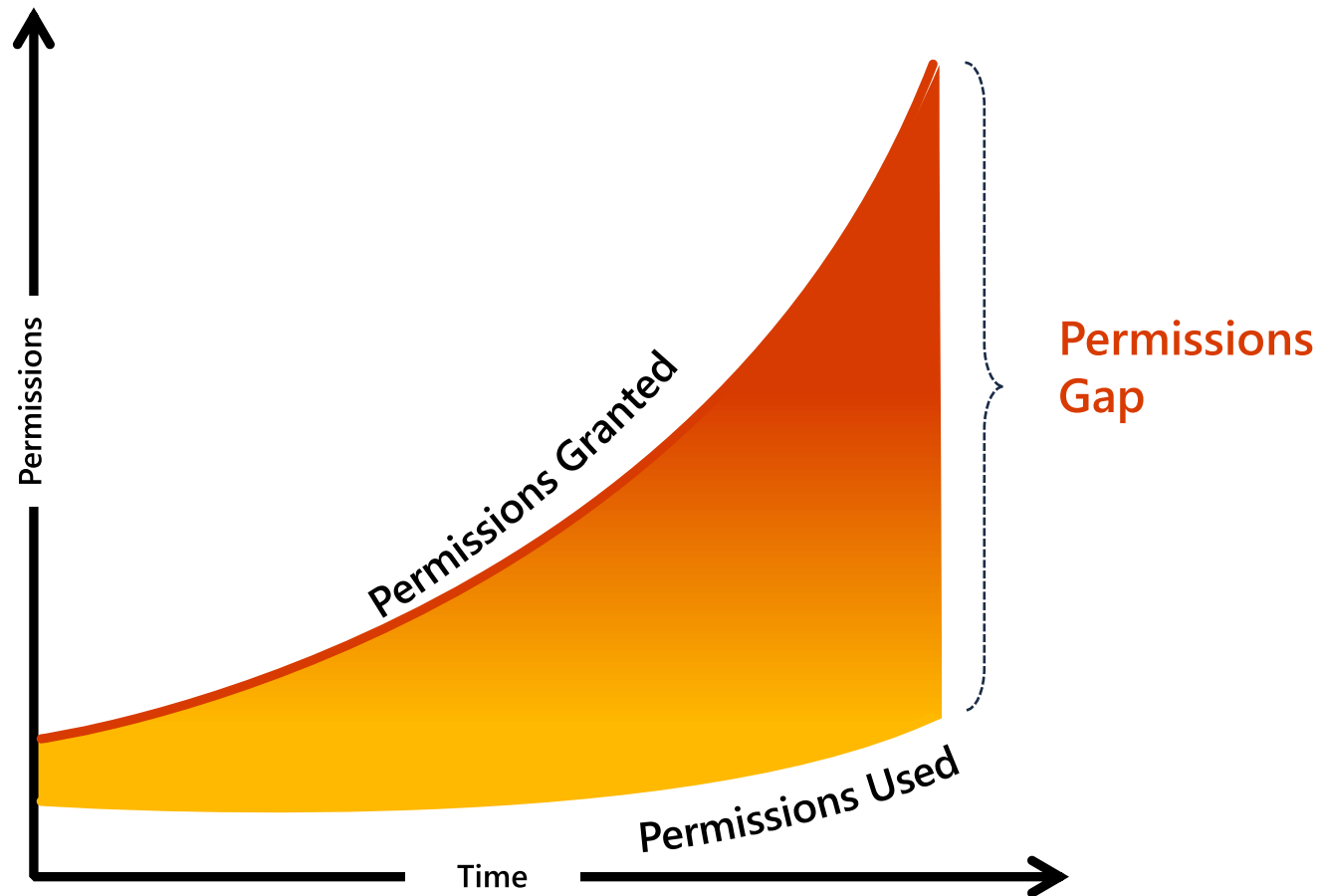
**>90% of identities** are using **<5% of permissions** granted



**>50% of permissions** are **high-risk** and can cause catastrophic damage



# Unmanaged permissions are expanding your attack surface



Lack of comprehensive visibility into identities, permissions and resources



Increased complexity for IAM and security teams to manage permissions across multcloud environments



Increased risk of breach from accidental or malicious permission mis-use

# Managing permissions across multicloud environments requires a new approach

Today's static, outdated approach

~~Grants permissions based on job roles and responsibilities~~

~~IAM admins manually grant permissions which are not time-bound~~

~~Permission clean-up is done manually on an as-need basis~~

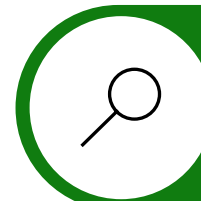
A new, dynamic approach



Grants permissions based on historical usage and activity



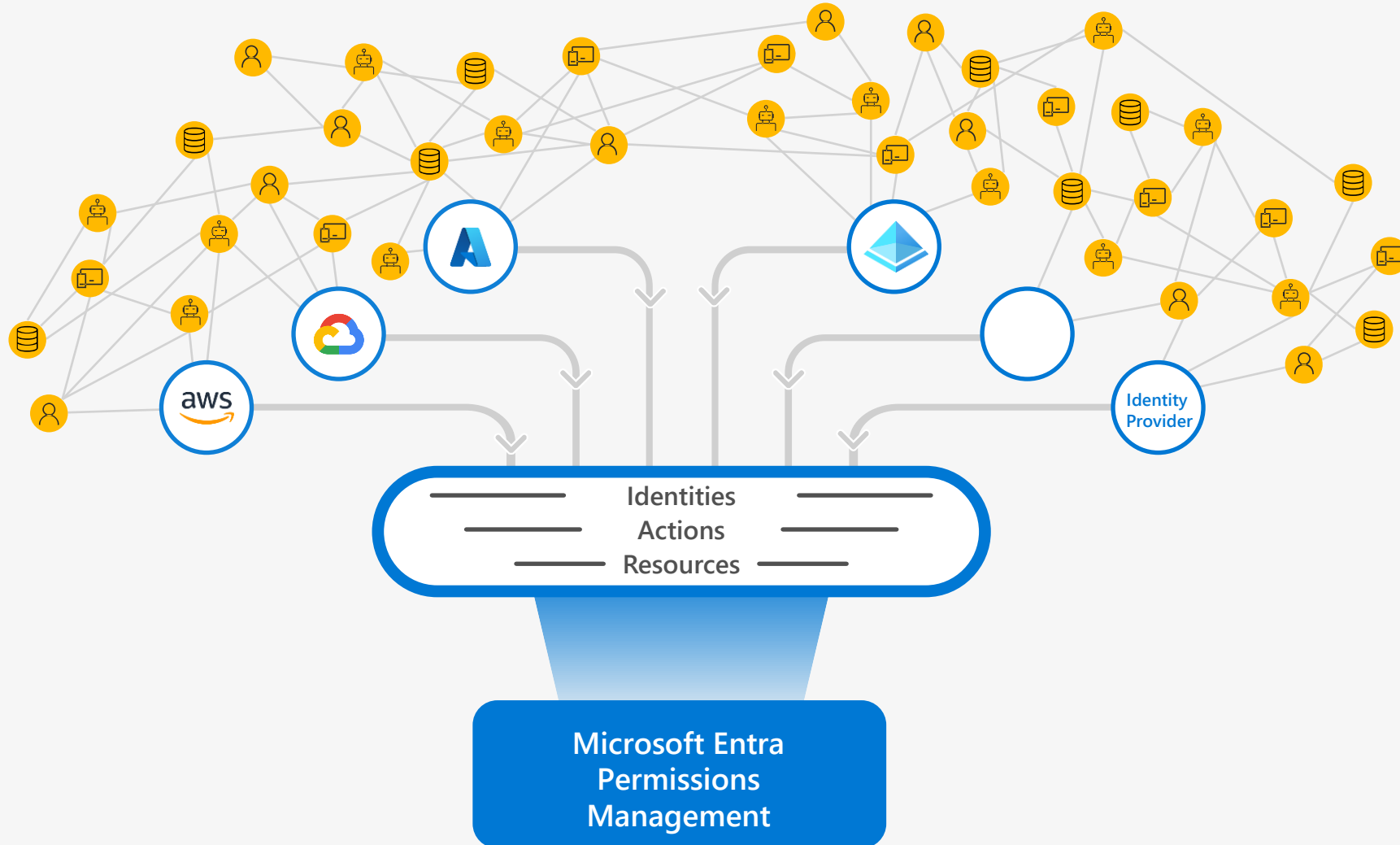
Allow temporary access to high-risk permissions on-demand



Continuously monitor and right-size identities to prevent privilege creep

# Microsoft Entra Permissions Management

Manage permissions based on historical usage and activities





# Permissions Management

One unified model to manage permissions of any identity across any cloud.

## Discover & Access

Get a **comprehensive view** of every action performed by **any identity** on any resource.

## Remediate & Manage

**Right-size permissions** based on usage and activity and enforce **permissions on-demand** at cloud scale.

## Monitor & Alert

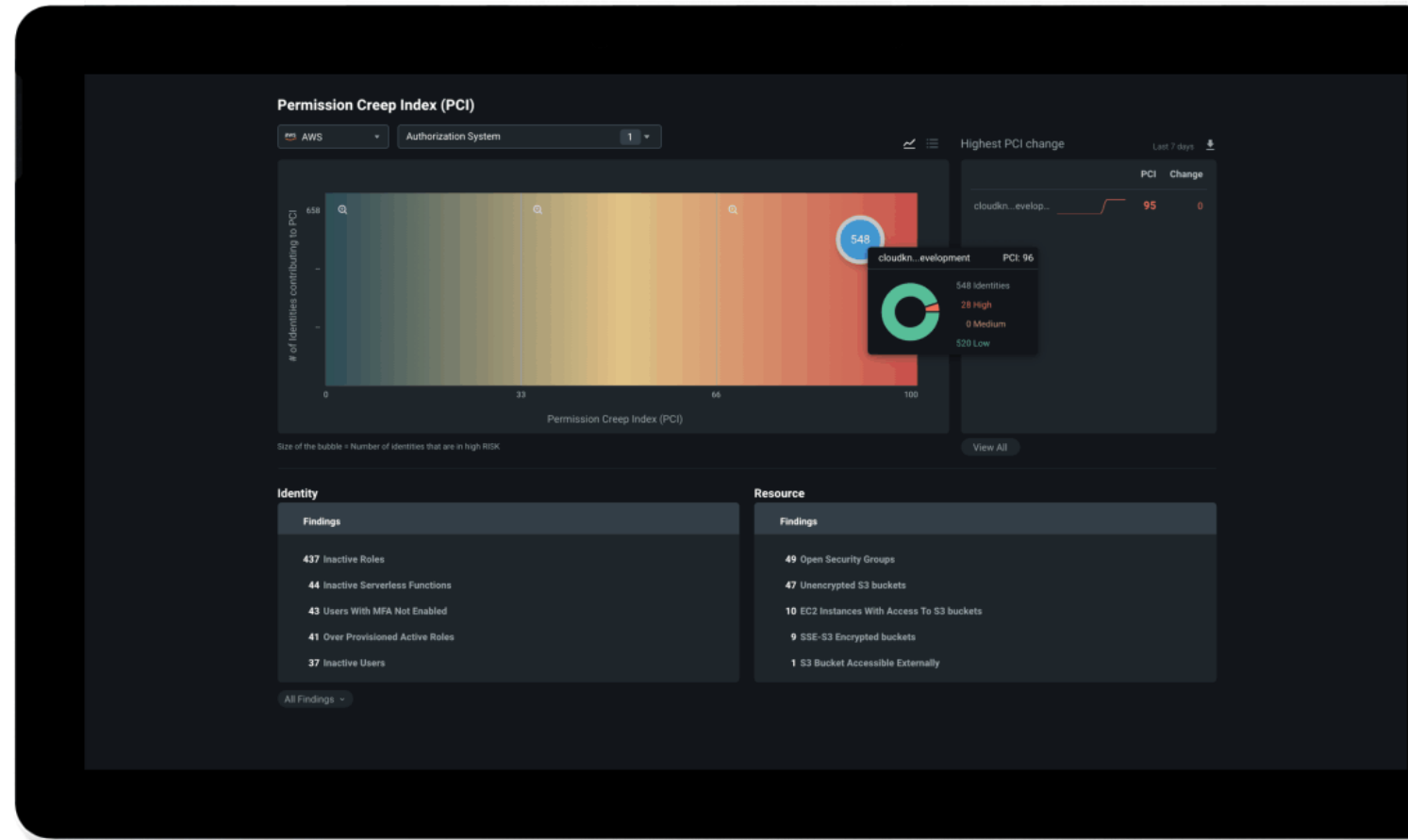
Detect **anomalous permission usage** and generate detailed **forensic reports**.



# Discover & Assess

Get a multi-dimensional view of your permission risk

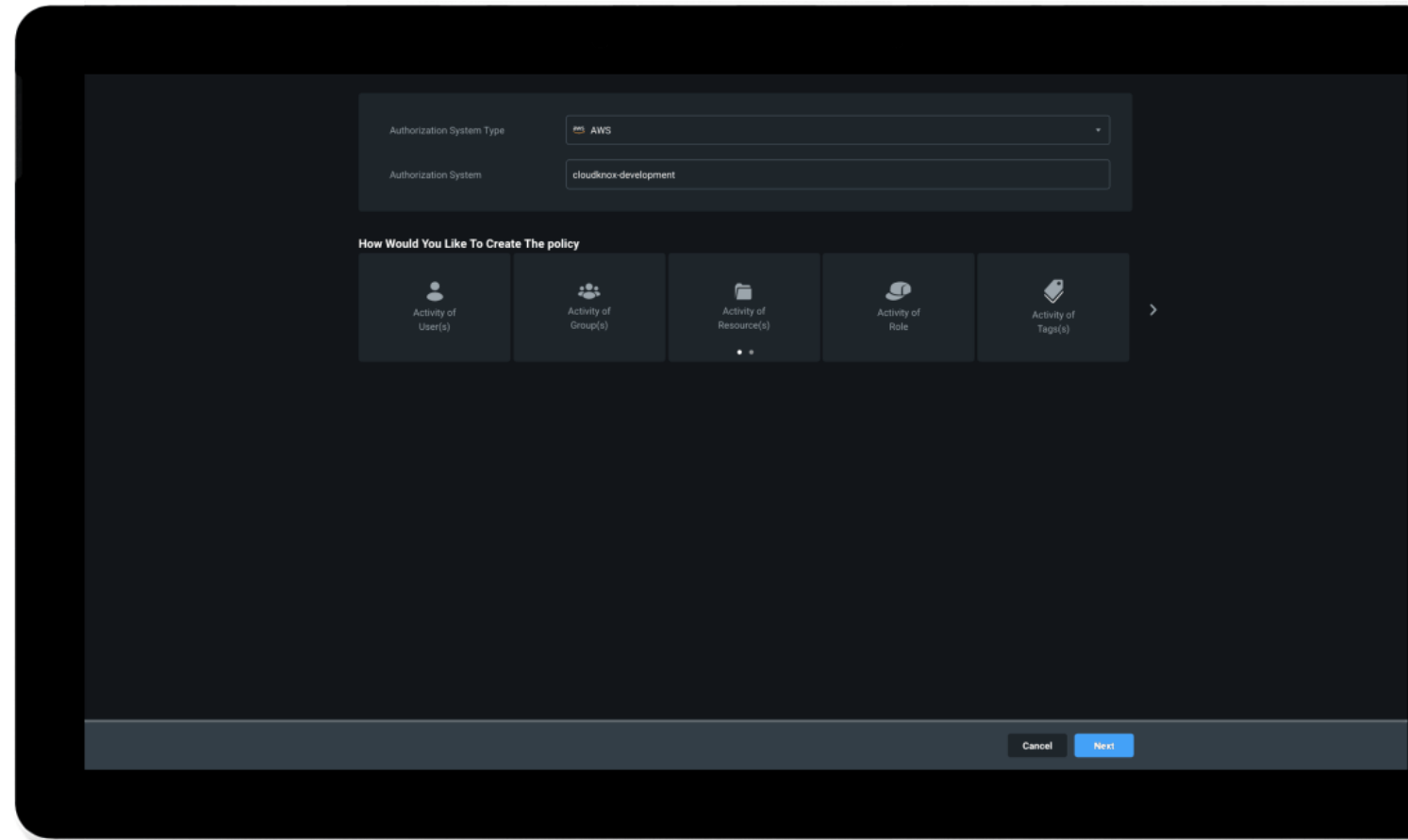
- » Understand your risk profile with the **Permission Creep Index**, a single metric that evaluates the gap between permissions granted and permissions used
- » Get detailed **usage analytics** and uncover every action performed by any identity on any resource



# Remediate & Manage

## Automate least privilege policies

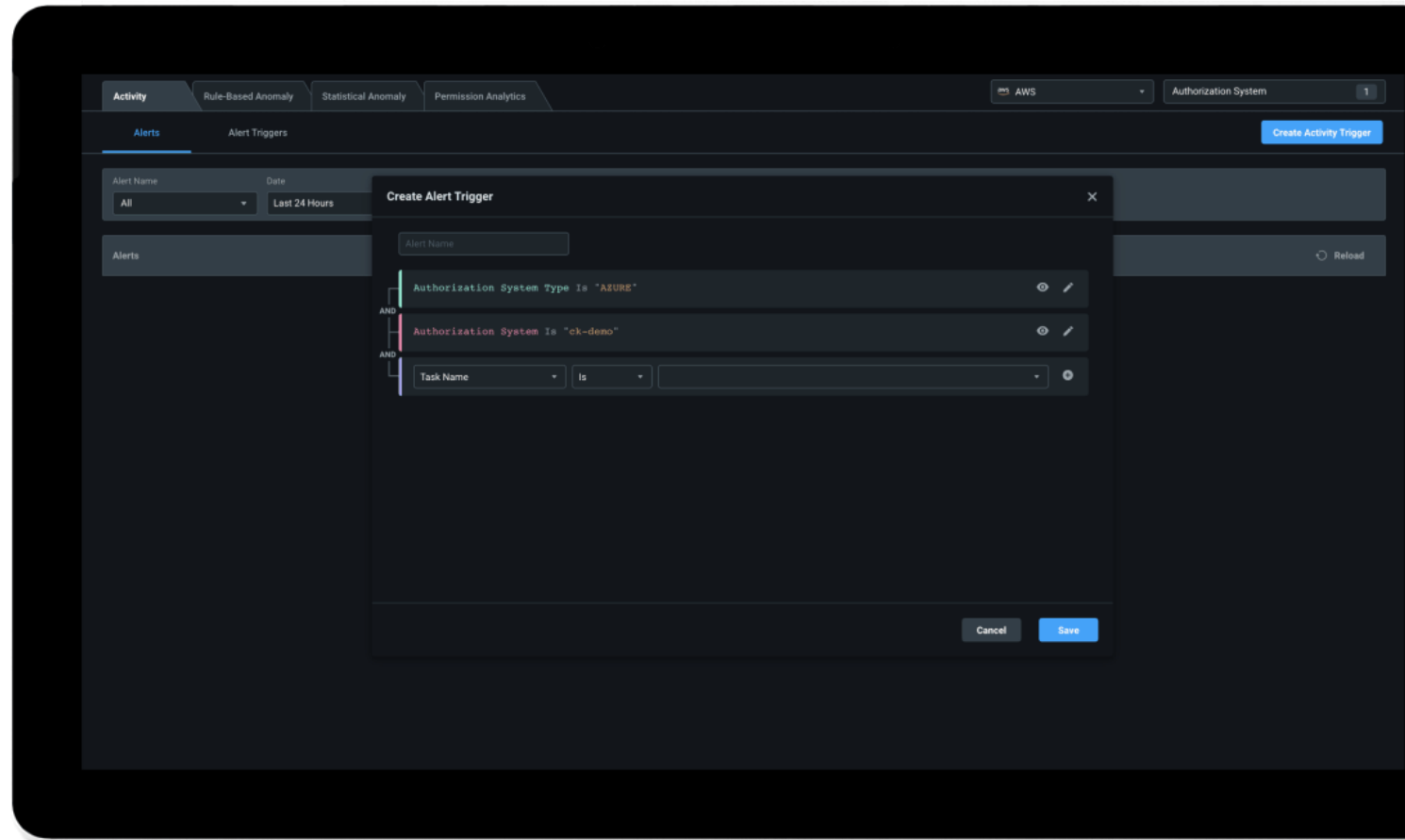
- » Remove unused and excessive permissions by creating new policies/roles in a few clicks and use least privilege derived templates to enforce **Just-In-Time access**
- » Grant identities **permissions on-demand** for a time-limited period or an as-needed basis



# Monitor & Alert

Streamline anomaly detection and accelerate incident response

- » Track permissions usage patterns and **with customizable alerts**
- » Strengthen your security posture with high-precision **machine learning-based anomaly detections**
- » Generate **detailed reports and cyber kill chain analysis** to speed up threat investigation and remediation



# Microsoft Entra

Secure access for a connected world.



Azure  
Active Directory



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Permissions Management



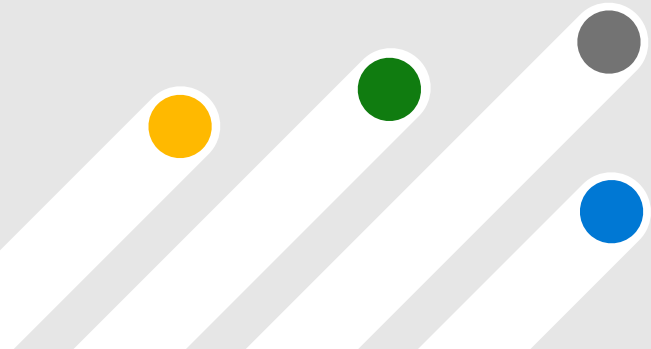
Microsoft Entra  
Verified ID



Microsoft Entra  
Identity Governance



Microsoft Entra  
Workload Identities



# Identity & Access Management Trends & Challenges

**People don't own their identity data**  
Individuals lack visibility on how their data is used, and how to get it back

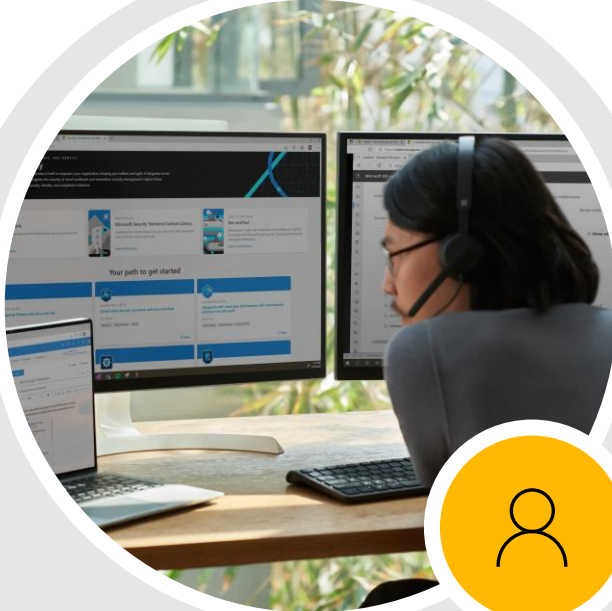
**Regulations are increasing**  
65% of the world's population will be covered by privacy regulations by 2023

**Modern workplace is hybrid**  
Remote identity proofing processes are unsatisfactory for 82% of organizations



**25.6** billion  
attempts to hijack enterprise  
customer accounts detected  
and blocked by Microsoft  
from Jan – Dec 2021.

# Building a trust fabric for tomorrow: Decentralized Identity



## For everyone

Own and control your digital identity and protect your privacy with highly secure user experiences.



## For organizations

Engage with less risk, use electronic data verification, and improve transparency and auditability.



## For developers

Design user-centric apps and services and build true serverless apps that store data with users.



## Verified ID

Enable more secure interactions while respecting privacy with an industry-leading global platform.

### Fast remote onboarding

Validate identity information for trustworthy self-service enrollment and reduced time-to-hire.

### More secure access

Quickly verify an individual's credentials and status to grant least-privilege access with confidence.

### Easy account recovery

Replace support calls and security questions with a streamlined self-service process to verify identities.

### Custom business solutions

Easily build solutions for a wide range of use cases with our developer kit, APIs, and documentation.



**92%** of organizations perform identity verification today

---

**82%** wish there was a better way...

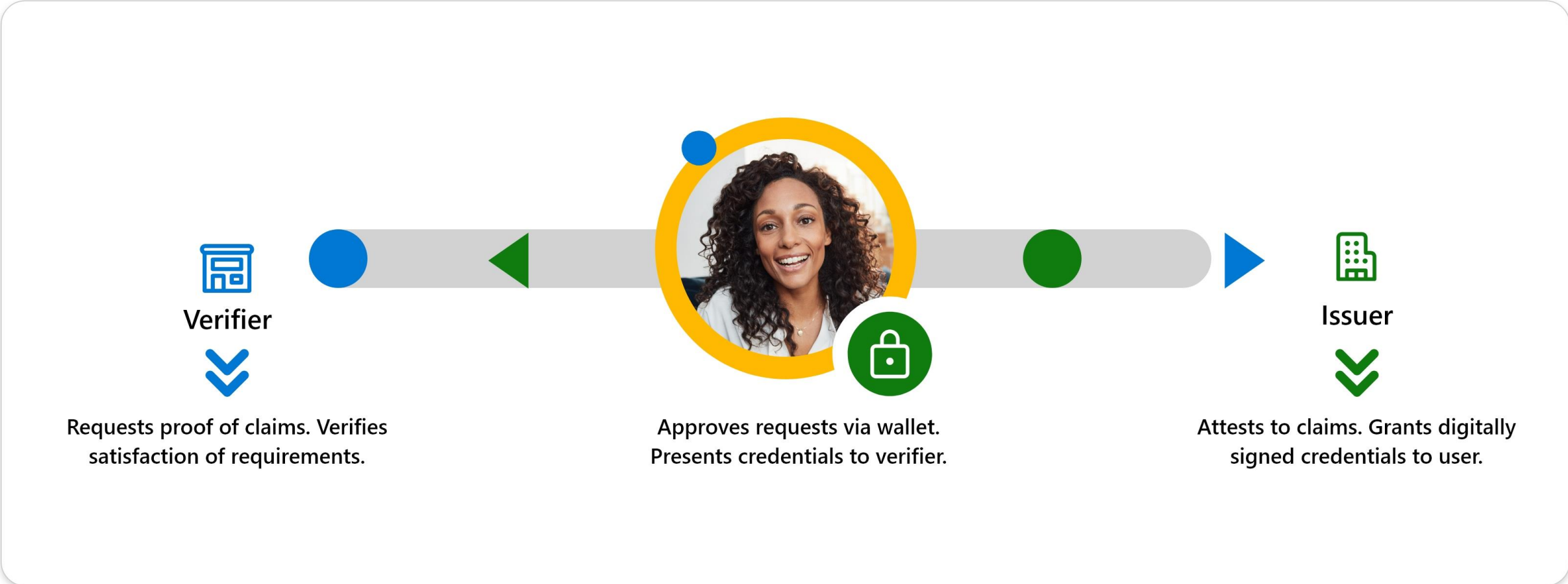
- » Onboarding for employees, contractors, customers
- » Access to high-value apps and resources
- » Self-service account recovery

Source Microsoft, survey of 3000 US-based companies, greater than 500 users





# How verifiable credentials works



# Identity verification for your organization

## » Issue easily

Use templates or simple steps to create verifiable credentials for employees, partners and customers.

## » Verify confidently

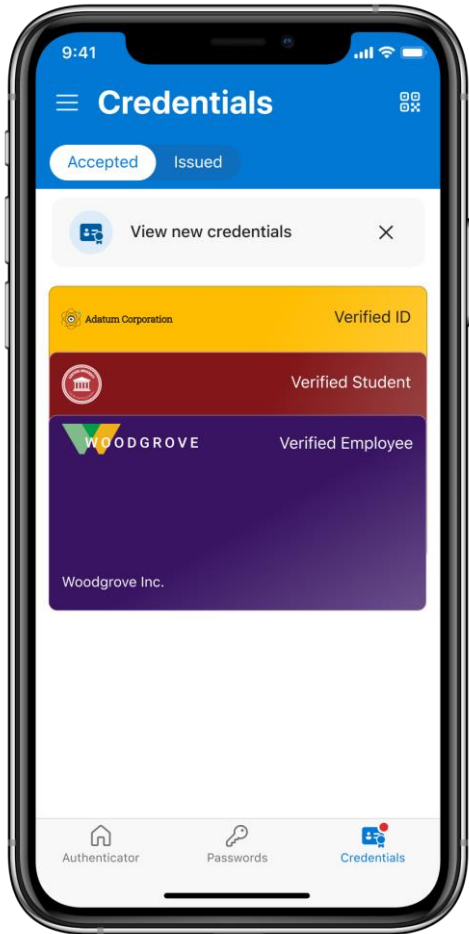
Rapidly validate attestations from the issuer with explicit approval from the holder.

## » Use anywhere

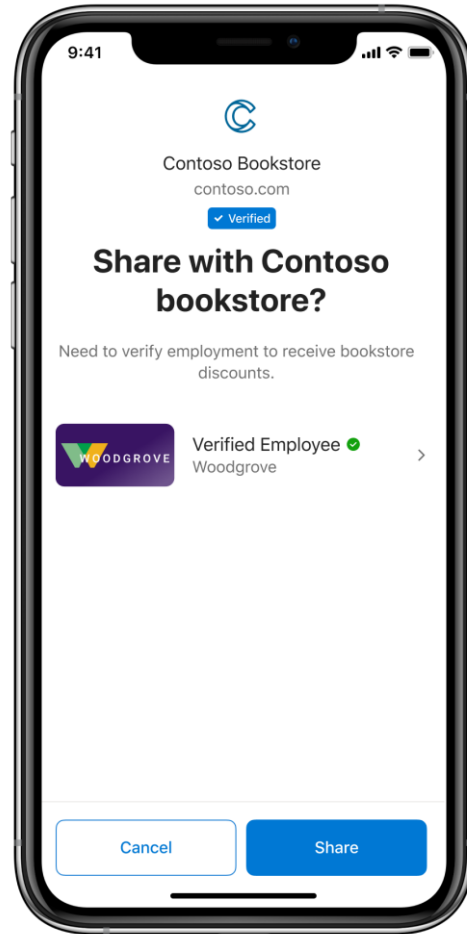
Verified ID credentials are based on open standards; supported by identity verification partners

The screenshot displays the Microsoft Entra admin center interface for creating a new credential. The left sidebar shows navigation options: Home, Azure Active Directory, Permissions Management, Verified ID (Preview), Overview, Credentials, Organization settings, and Domain. The main content area is titled 'Create a new credential' and includes a warning banner about service disruption before March 31st 2022. Below the banner, there are four main sections: 'Name' (with a dropdown menu set to 'EmployeeID'), 'Subscription' (with a dropdown menu set to 'Woodgrove - GTP Demos (External/Sponsored)'), 'Display file' (with a 'Select display file' link), and 'Rules file' (with a 'Select rules file' link). At the bottom, there are 'Create' and 'Discard' buttons. On the right side, there is a preview of a mobile device showing a credential card with the text 'Add a credential' and 'Sign in to your account sign.woodgrove.com'. Below the preview, there is a note: 'This is what users will see in the Authenticator app. The card branding, title and color come from the display file. The acceptance requirements, such as "sign in to your account" are covered by the rules file.'

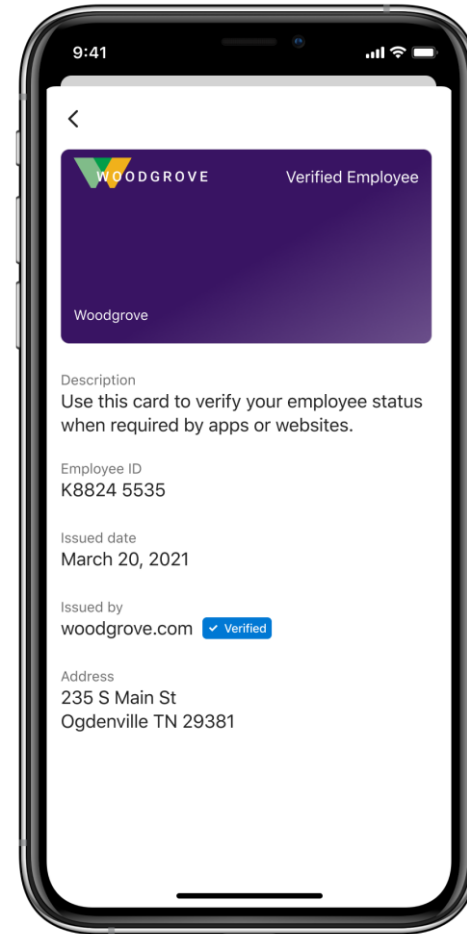
# End user experience: Verification



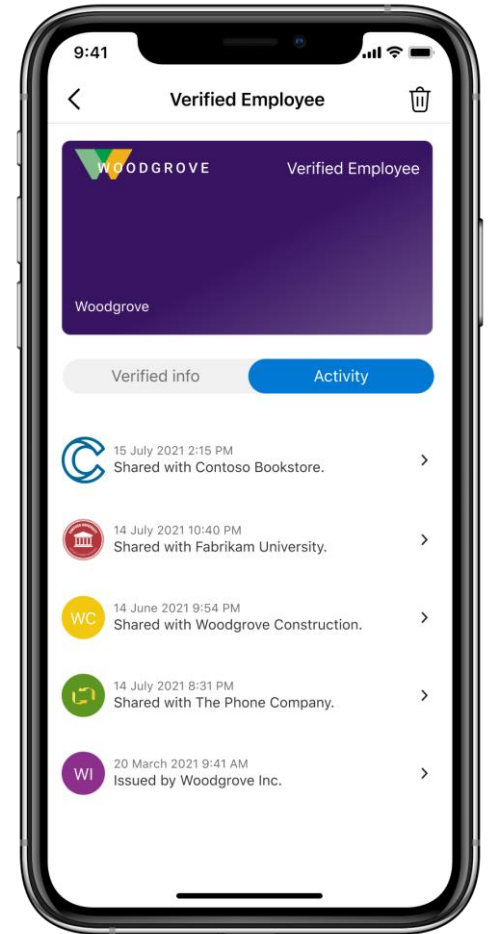
Easy to use and secure



Verifiable



Transparent



Convenient

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Azure  
Active Directory



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Permissions Management



Microsoft Entra  
Verified ID



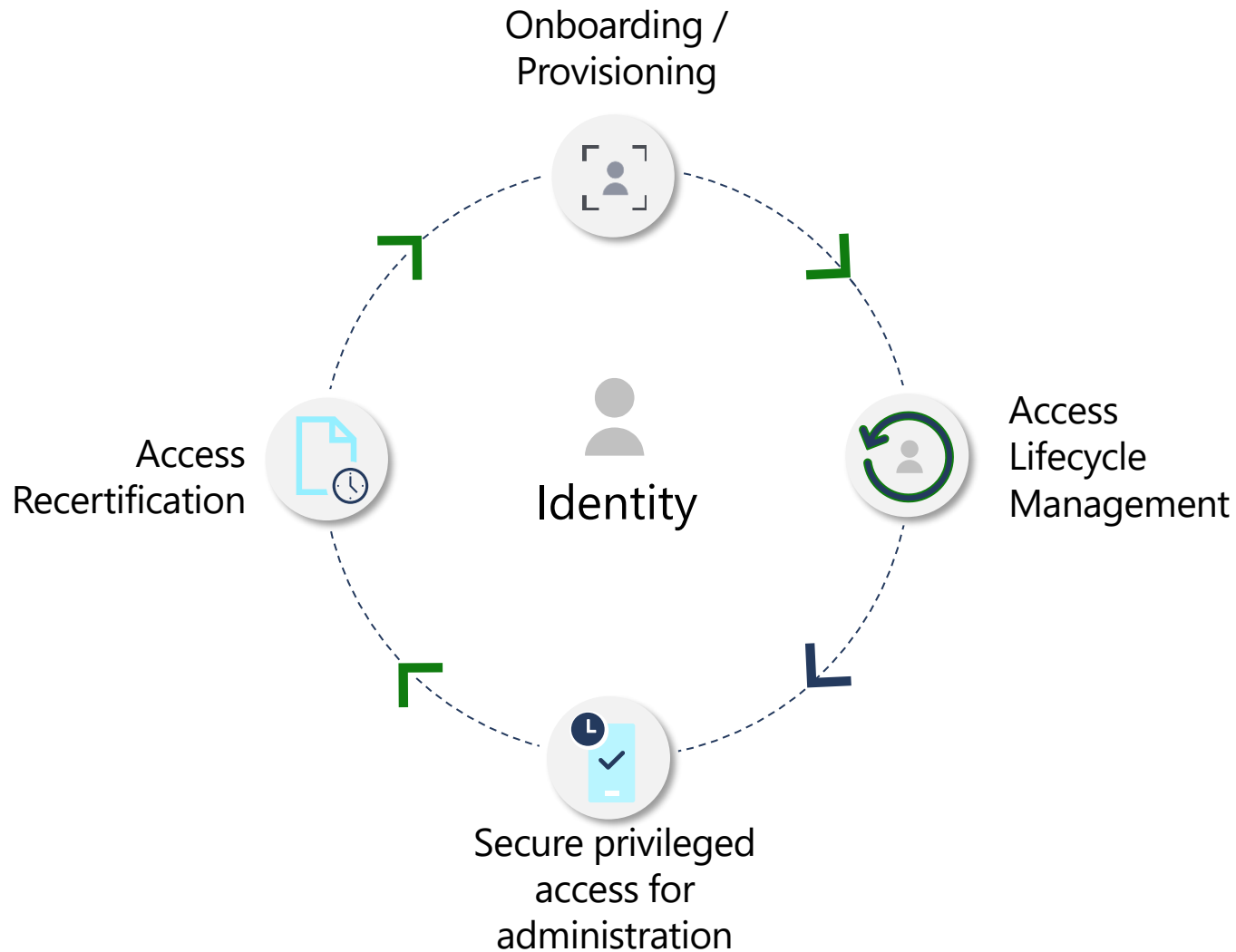
Microsoft Entra  
Identity Governance



Microsoft Entra  
Workload Identities



# What is Microsoft Entra Identity Governance?



01

Who has/should have access to which resources?

02

What are they doing with that access?

03

Are there effective organizational controls for managing access?

04

Can auditors verify that the controls are working?



# Identity Governance

Identity governance increases employee productivity and helps meet compliance and regulatory requirements.

## Improve productivity

Automate employee, supplier, and business partner access to apps and services at enterprise scale.

## Strengthen security

Reduce risk arising from access abuse and make smart access decisions based on machine learning.

## Simply powerful. Powerfully simple.

Cloud-based, for straightforward deployment and operation. Support both cloud and on-premises apps and resources.

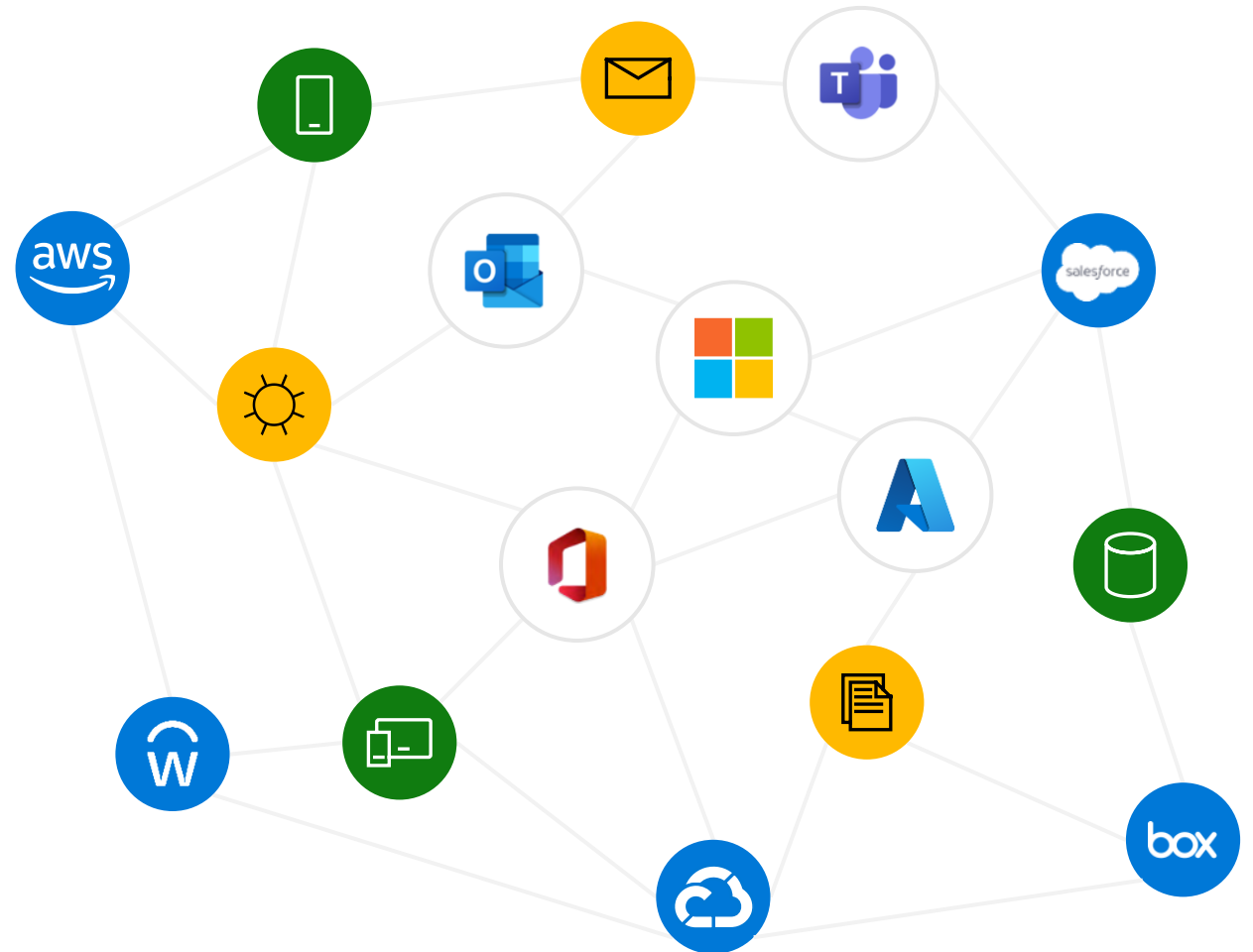
## Automate routine tasks

Delegate day-to-day access requests to relevant business groups and automate the approval process.

# Empower employees and guests to be productive quickly

Rapidly onboard new users using a cloud-native, extensible, and a cost-effective Azure AD service

- Modernize your on-premise lifecycle solutions by migrating to cloud without impacting existing app integrations
- Shorten time to value by consolidating software vendors and using Azure AD for all lifecycle management needs
- Quickly provision access changes for pre-hires, emergency hire and front-line hires by using pre-built workflows



# Strengthen security posture while maintaining productivity

Securely provision sensitive data access to employees and guests at scale

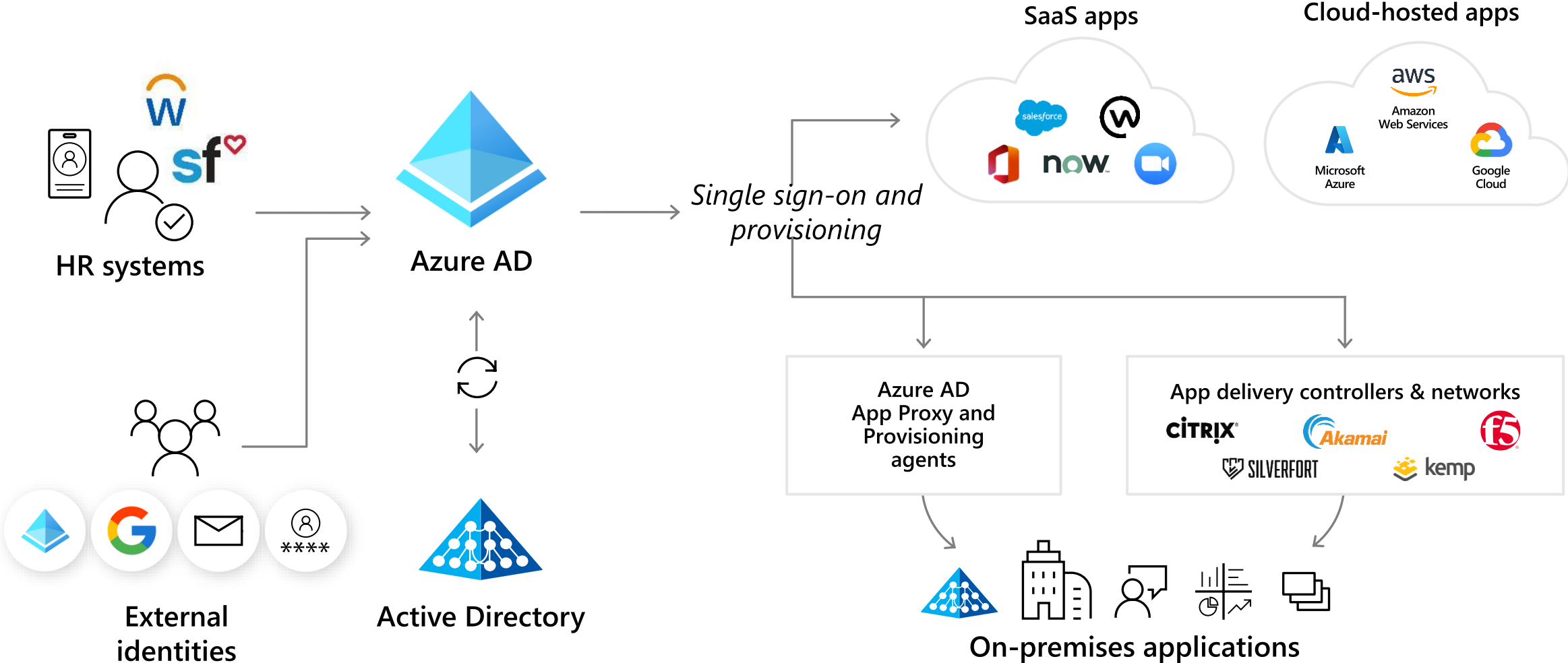
- Put control in the hands of business managers who are best suited to provide sensitive data access to guests
- Securely provide access to employees and guests by periodically reviewing, extending, or revoking access rights
- Reduce risk of unauthorized access by periodically reviewing and cleaning up access to sensitive resources





# Connect your workforce to any app

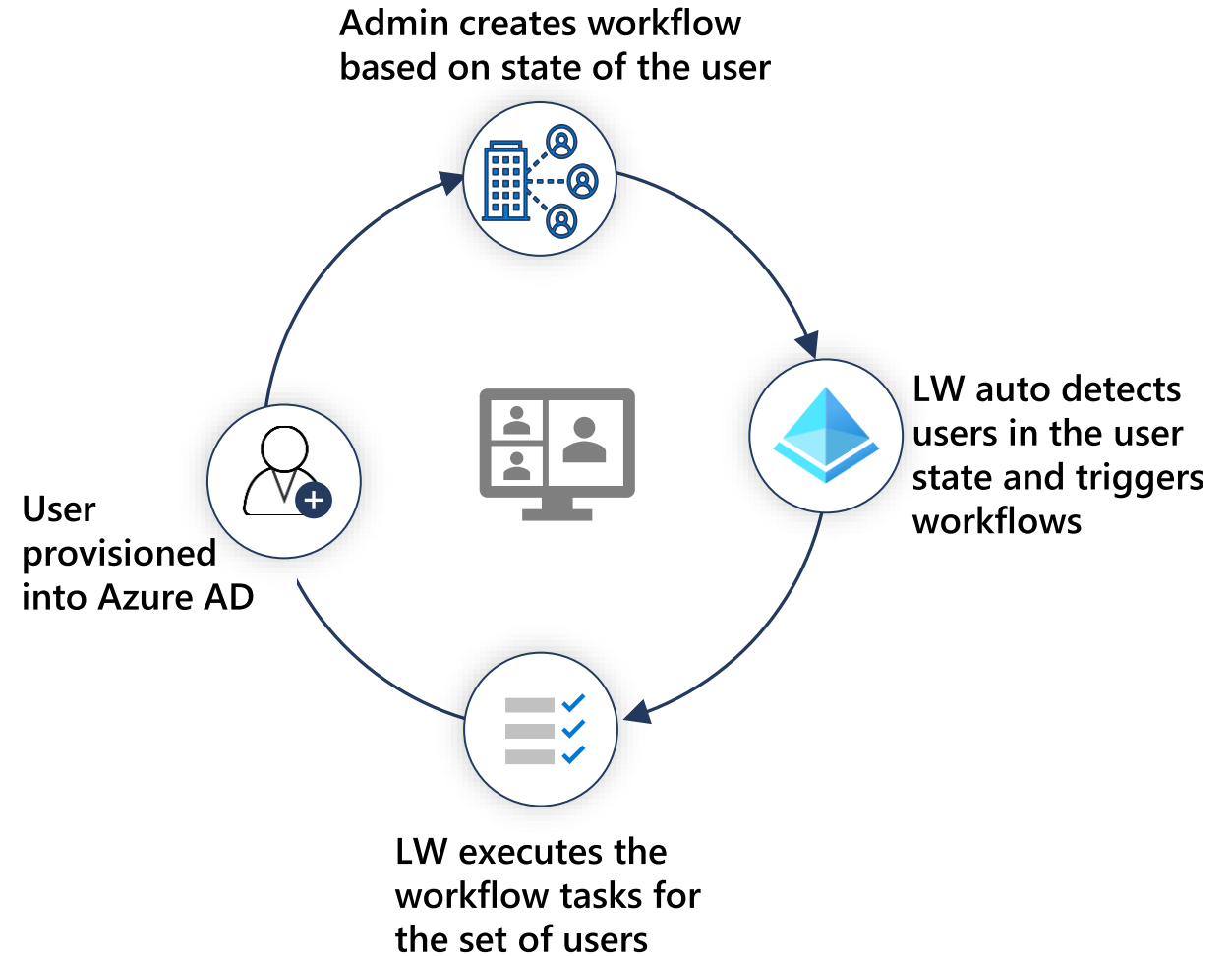
## Single sign-on and outbound provisioning



# Lifecycle Workflows

Manage users by automating Joiner/Mover\*/Leaver processes

- Pre-defined workflow templates for most common user tasks.
- Automatic trigger based on attribute state changes of user.
- Custom policies for triggering workflows based on pre-defined or custom user states.
- Extensibility and flexibility with Logic Apps.



\* To be supported in future

# Microsoft Entra

Secure access for a connected world.



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Microsoft Entra  
Permissions Management



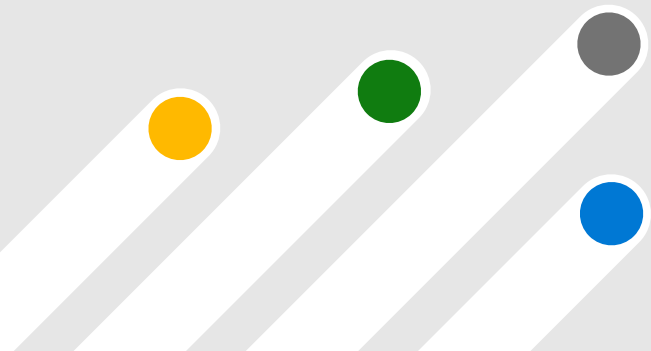
Microsoft Entra  
Verified ID



Microsoft Entra  
Identity Governance

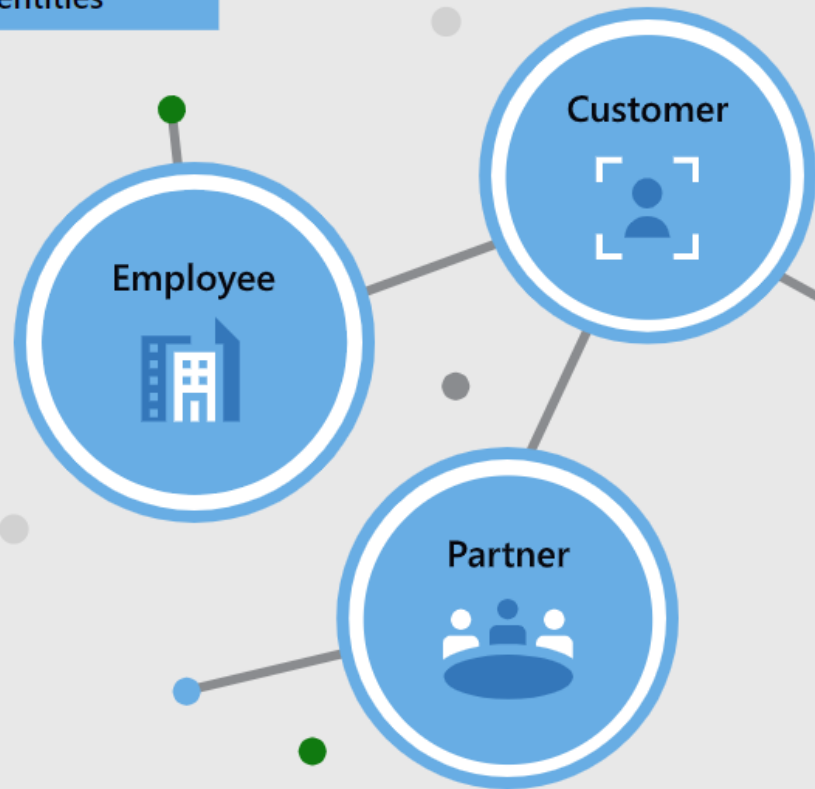


Microsoft Entra  
Workload Identities

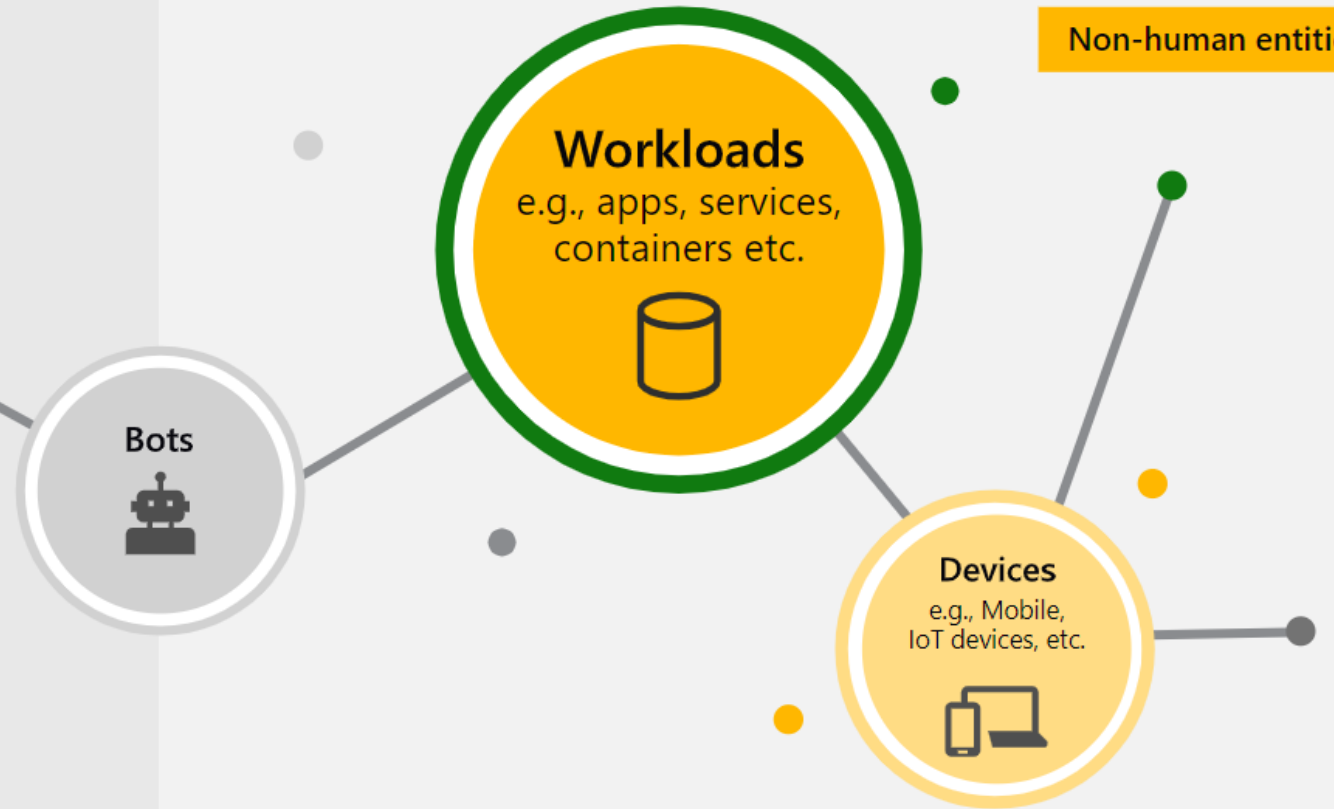


# What are workload identities?

Human entities

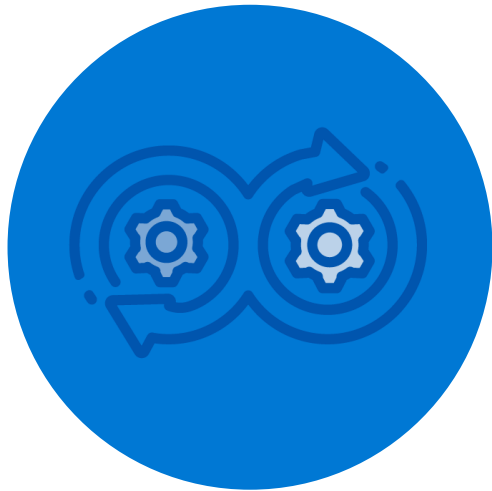


Non-human entities



# Challenges of managing and securing workload identities

Many traditional IAM capabilities do not apply to workload identities



**Difficult to manage workload identity lifecycle:**

How to get insights into the activity of workload identities



**Higher potential for secrets or credentials to leak:**

How to ensure that workload identities are not breached

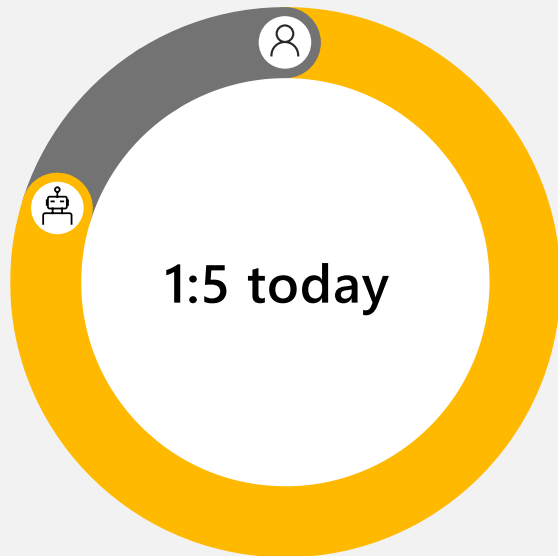
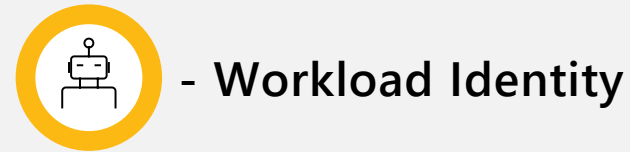


**Lacking capabilities for securing access:**

How to remove unnecessary or overprivileged access

# Key investment areas for identity portfolio expansion

Ratio of user identities vs. workload identities



Solutions that improve access management for non-human entities



# Workload Identities

An identity and access management (IAM) solution that manages and secures access by applications and services.

## Secure access with adaptive access policies

Secure adaptive access by enforcing granular access control for apps and services

## Detect compromised workload identities

Intelligently detect and respond to compromised workload apps and services.

## Simplify lifecycle management

Simplify lifecycle management of apps and services with insights.



# Conditional Access for workload identities

Protect access to resources by enforcing access control

- **Support for Conditional Access** policies applied to workload identities.
- **Define the conditions** under which a workload may access a resource.
- **Enables blocking** workload identities from outside of trusted IP ranges, such as a corporate network public IP ranges.

The screenshot shows the 'Conditional Access | Insights and reporting' page in the Azure Active Directory console. The page title is 'Conditional Access insights and reporting' and it includes a navigation sidebar on the left with options like Overview, Policies, Insights and reporting, and Diagnose and solve problems. The main content area displays a report for 'Service principal sign-ins' with a filter for 'All enabled policies' and a time range of 'Last 60 days'. Below the filters, there is an 'Impact summary' section with four tiles showing the following data:

| Category                       | Count |
|--------------------------------|-------|
| Total service principals       | 25    |
| Success service principals     | 13    |
| Failure service principals     | 1     |
| Not applied service principals | 12    |





# Identity protection for workload identities

Detect compromised workload identities and block access

- Support identity protection capabilities, such as detecting, investigating and remediating, to workload identities.
- Detect risk on workload identities across sign-in behavior and offline indicators of compromise.
- Enable applying risk-based conditional access to workload identities.

The screenshot displays the Microsoft Azure Security Center interface. The main view is titled "Security | Risky workload identities (preview)". It features a search bar, a table of risky workload identities, and a sidebar with navigation options. The table lists several workload identities, including "Contoso HR App", "ContosoDevOps", "Contoso Sales", "AutomateContoso", and "Contoso Expense". The "ContosoDevOps" entry is highlighted, and its details are shown in a right-hand pane titled "Risky Workload Identity Details".

| Service principal        | Service principal ID | App ID   | Type        | Risk state             | Risk level |
|--------------------------|----------------------|--|-------------|------------------------|------------|
| <input type="checkbox"/> | Contoso HR App       | 0fbef39d-9e8c-460b-8... ede08db0-9492-4a0c-... | Application | At risk                | High       |
| <input type="checkbox"/> | ContosoDevOps        | 285c6a30-8993-45da-... 0feb38ac-a572-491d-...  | Application | At risk                | High       |
| <input type="checkbox"/> | Contoso Sales        | 1baef386-7491-4ee6-... 971b68fa-7541-4192-...  | Application | At risk                | High       |
| <input type="checkbox"/> | AutomateContoso      | 079d96b3-3d68-49fd-... 7b37ac67-48c3-4913-...  | Application | Confirmed compromis... | High       |
| <input type="checkbox"/> | Contoso Expense      | 8b8b93e3-fd4c-4dd2-... f91ebafo-19a8-41db-...  | Application | Dismissed              | -          |

**Risky Workload Identity Details**

Service principal's sign-ins | Service principal's audit logs

**Basic Info** | Risk history

Service principal: ContosoDevOps

Roles: Service principal enabled: Enabled

Service principal ID: 285c6a30-8993-45da-ae96-cd2c739451ff

Risk state: At risk

Risk level: High

Risk detail: -

Risk last updated: 12/15/2021, 10:25:46 AM

Service principal type: Application

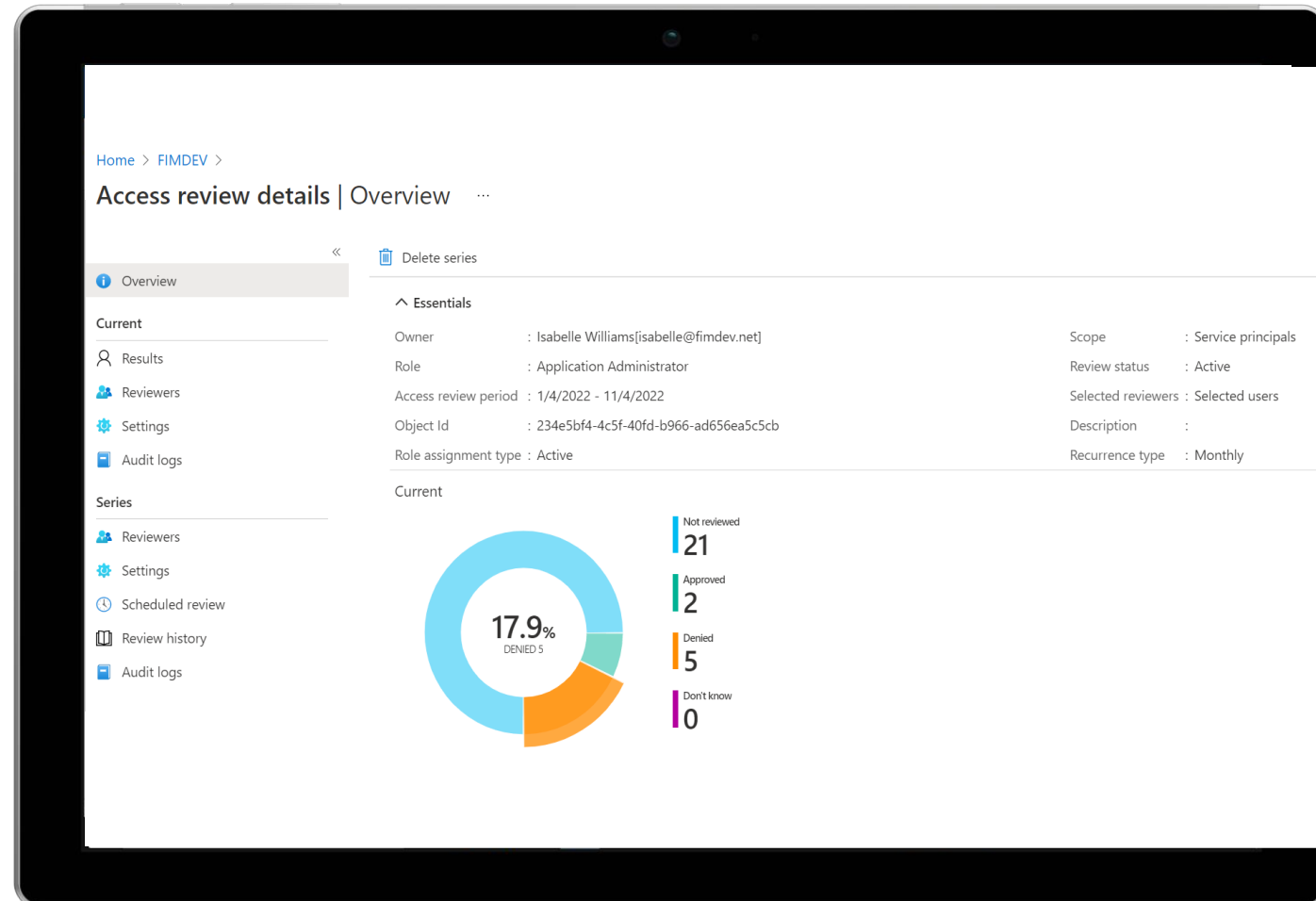
App ID: 0feb38ac-a572-491d-a9db-b07197649631



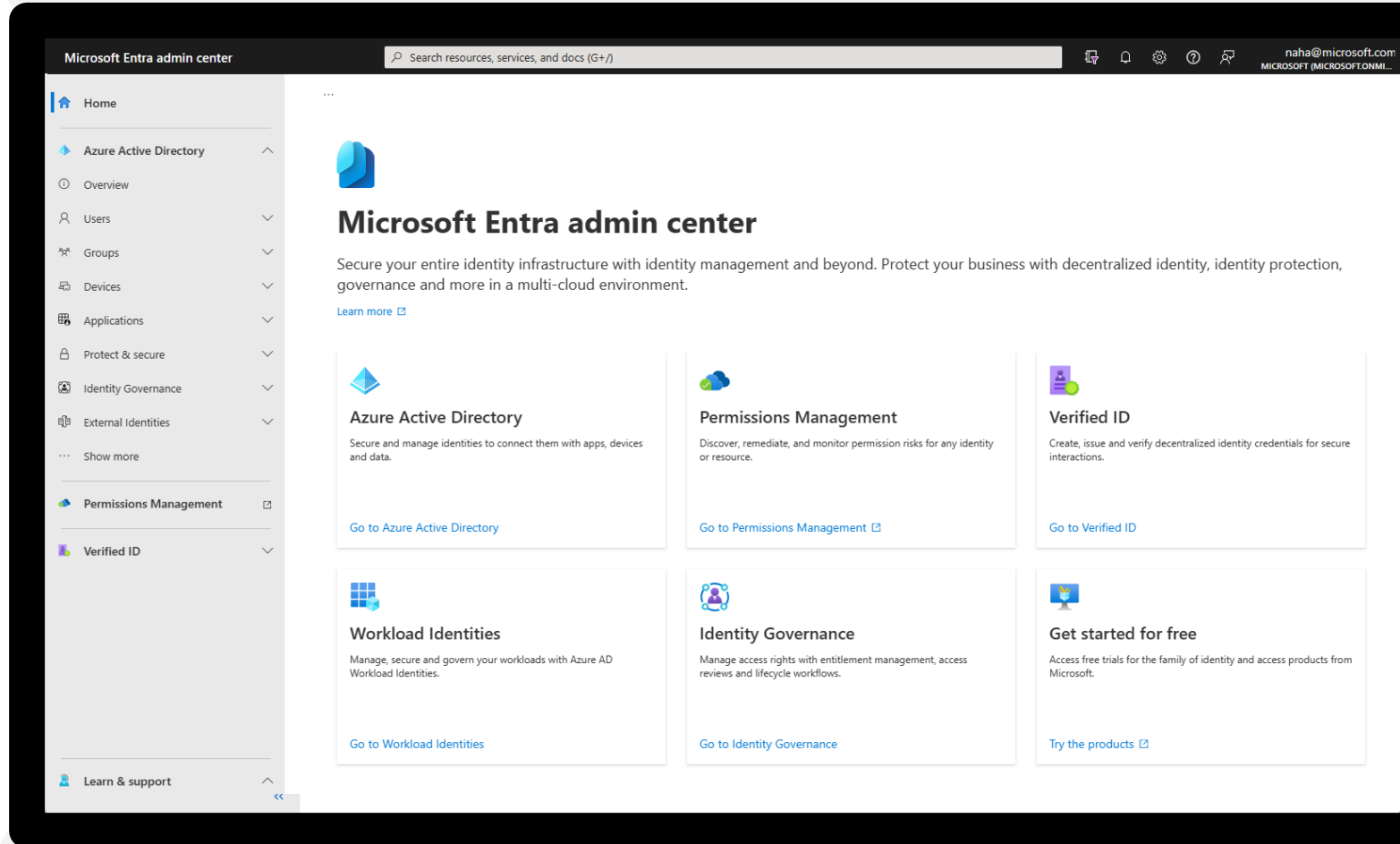
# Access reviews for workload identities

## Workload identities assigned to privileged roles

- Reduce the risk associated with stale role assignment by configuring recurring reviews of workload identities
- Delegate the reviews to the right people, then automatically revoke access of the denied workload identities.



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# Microsoft Entra

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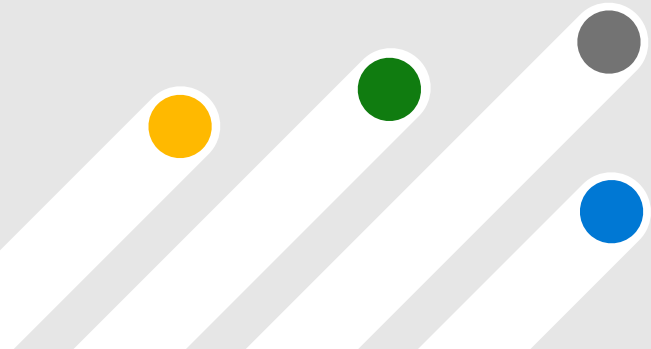
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Identity Governance



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Workload Identities





**Thank you.**